

# NOTICE

## GRIEVANCE REDRESSAL

Customers can contact the Principal Nodal Officer for all Grievance Redressal

**Nodal Officer: Mrs. Meenal Kulkarni** (Officer)

Contact No: 022-28900560/022-25156348

Email Id: [gru@nkgsb-bank.com](mailto:gru@nkgsb-bank.com) / [meenalkulkarni@nkgsb-bank.com](mailto:meenalkulkarni@nkgsb-bank.com)

**Principal Nodal Officer: Mr. Laxmikant Desai**

(Assistant General Manager)

Landline: 022-28900560 E mail: [laxmikantdesai@nkgsb-bank.com](mailto:laxmikantdesai@nkgsb-bank.com)

Address: NKGSB Cooperative Bank Ltd, First Floor, Shakti Apartment, Saishakti CHS Ltd , L.T. Road, Opp Dahisar Railway Station, Dahisar (W), Mumbai 400 068.

You may also approach the Banking Ombudsman, if the complaint is not resolved satisfactorily.

Address and Area of Operation of Banking Ombudsman			
Sr. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	<b>Shri. G. J. Raju</b> C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357/26586718 Fax No. 26583325 Email : <a href="mailto:cms.boahmedabad@rbi.org.in">cms.boahmedabad@rbi.org.in</a>	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	<b>Ms. SaraswathiShyamprasad</b> C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22210771/22275629 Fax No. 22244047 Email : <a href="mailto:cms.bobengaluru@rbi.org.in">cms.bobengaluru@rbi.org.in</a>	Karnataka
3.	Bhopal	<b>Shri. V K Nayak</b> C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573776 Fax No. 2573779 Email : <a href="mailto:cms.bobhopal@rbi.org.in">cms.bobhopal@rbi.org.in</a>	Madhya Pradesh
4.	Mumbai (I)	<b>Dr Neena Rohit Jain</b> C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028, Fax : 23022024 Email : <a href="mailto:cms.bomumbai1@rbi.org.in">cms.bomumbai1@rbi.org.in</a>	Districts of Mumbai, Mumbai Suburban and Thane
5.	Mumbai (II)	<b>Shri R Kamalakannan</b> C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Telephone: 2300 1280 Fax : 23022024 Email : <a href="mailto:cms.bomumbai2@rbi.org.in">cms.bomumbai2@rbi.org.in</a>	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)

By Order

Date:- 02.09.2020

CFO(CGM)& I/C-Managing Director