

Contact Details

- ❖ In case of any assistance on NKGSB Bank's products & services, you may contact our Customer Care Unit on 022-28602000, email at customercare@nkg-sb-bank.com
- ❖ Debit Card related concerns can be directly marked at nkgvisagrp@nkg-sb-bank.com
- ❖ **Insurance** related correspondence can be sent to:

Debit Card Section

Insurance Team
NKGSB Bank,
Shiv Plaza, Opp. Telephone exchange,
LBS Marg, Ghatkopar – West, 400086.

- ❖ In case of any dispute to be raised on your Debit Card transaction, you may send the documentation to:

Debit Card Section

Operations Team
NKGSB Bank Head Office
1st floor, Laxmi Sadan, 361, V.P.Road,
Girgaum, Mumbai – 40004.

Branch Network

Girgaum	6754 5052 / 76 / 77	Deonar	2555 1306, 2558 7073	Sinhagad	020-65608060
Dadar	2422 4103, 2432 3211	Mulund (E)	2163 3718, 2163 1383	Wakad	020-65321951
Mahim	2445 8584, 2444 2463	CBD	2757 1893, 2757 8689	Karwar	08382-225002
Bandra	2659 0454, 2659 2796	Dombivali (E)	0251-2453008 / 2474208,	Ponda	0838-2313594
Parel	2410 5137	Thane-Naupada	2537 0920, 2537 0940	Hubli	0836-235 3682
Vakola	2668 2241	Ghatkopar	2513 8844	Panaji	0832- 2230 851
Wadala	2415 5501	Mulund (W)	2590 4705, 2590 5283	Belgaum	0831- 240 1311
Jogeshwari	2835 2737, 2820 3858	Dombivali (W)	0251-2485 773	Sirsi	08384-225677
Dahisar	2890 3753, 2892 4606	Thane-VN	25853349	Kudal	02362-221139
Dindoshi	67740451-63	Kalyan	0251-2301164	Karwar Baad	08382-225 003
N. Sopara	0250-2404129, 2405591	Kurla	26528710	Madgaon	0832-2710122
Bhayandar (E)	2804 1755, 2804 9713	Badlapur	0251-2694864	Mapusa	0832-2253078
Charkop	2868 0996	Thane Castle Mills	25474660	Ratnagiri	02352-226733 / 226766
Marol	2920 0467, 2920 1466	Kolhapur Main	0231-2646145	Kumta	08386-220177
Vileparle	2617 3786, 2617 3784	Uma Talkies	0231- 2640026	Dharwad	0836-2444073
Borivali (W)	2899 2408	Kothrud	020- 25458338	Surat	0261-2354465
Kandivali (E)	2884 6715	Aundh	65002767 / 69 / 70 / 71	Baroda	0265-2354608
Gorai	2867 8810	Nashik		Ahmedabad	079-26565007
Borivali (E)	2862 9104	Sharanpur Rd	0253- 2232 283	Panvel	2748 0991
Vasai	0251- 2330 161, 2330162	Chinchwad	020-60606095	Vashi	2782 4464, 2782 4465
Goregaon	2874 2500	Bhosari	020-27126222	Nerul	2771 7370 / 2771 7375
Virar	0250-6590002, 3,4,5,6,7	Chakan	02135-249191	Kharghar	2774 6686 / 2774 6687
Mira Bhayander	2812 3331	Magapatta	020-60606096	Kamothe	2743 1111 / 2743 2011
Bhayander West	2815 1277	Ichalkaranji	0230-2424825	Airoli	27791540
Andheri	2687 9211	Ambad	0253-2374227	Chembur	2529 4491
Malad	2874 2505	Salokhe Nagar	0231-2322321	Alibaug	02141- 224422, 02141- 224411
		Gokul Shirgaon	0231-2671170		
		Aurangabad	0240-2338899		

You may visit our website www.nkg-sb-bank.com for details on products & services offered by us.

DEBIT CARD APPLICATION

Date
DD / MM / YY

(Please fill the form in block letters only)

I wish to apply for International Visa Debit Card
(select appropriate option):

- New
- Replace Debit Card (existing Debit Card Lost/misplaced/tampered etc.)
- ATM Card Replacement

I wish to apply for Rupay Debit Card
(select appropriate option):

- New
- Replace Debit Card (existing Debit Card Lost/misplaced/tampered etc.)
- ATM Card Replacement

Customer ID:

15 digit Primary Account number to be linked with the Debit Card:

Name of the customer: _____
(Last Name) (Name) (Middle Name)

Name as desired on Card: _____
(Max. 20 characters)

Your existing ATM Card number which is to be de-activated to apply for Debit Card:
(Mandatory if option 3 is selected)

(Existing ATM Card will be auto-blocked on your 1st Debit Card usage)

Present Address (as per bank record):- _____
PIN Code _____ State _____

Please note that your Debit Card will be sent to your present address as maintained in our records. If change in address, we request you to submit the address change request letter signed by all authorised signatories, alongwith valid address proof.

Declaration

I have read and understood the terms and conditions applicable for Debit Card. I accept and agree to be bound by the said Terms and Conditions including those excluding/limiting the Bank's liability. I understand that the Bank may, at its absolute discretion, discontinue any of the service completely or partially without any notice to me. I agree that the Bank may debit my account towards service charges as applicable for time to time.

Applicant's Signature

----- Signature of the applicant is verified and I confirm that it is as per our records.

(Name and Signature of the Branch Official alongwith Employee Code, Branch Seal/Stamp)

(In case of Joint Account, a mandate overleaf to be obtained from other account holder/s)

Letter of Mandate for Debit Card
(Applicable for Joint Accounts)

To,
Branch Manager,

_____ Branch

Respected Sir/Madam,

I/We, _____, _____ the undersigned
(All Account Holders other than the First Account Holder), am/are the Joint Account Holder/s of Savings/Current Account No. _____ (the "said account/s") opened/established with NKGsb Co-op. Bank Ltd. along with _____ (name of the First Account Holder).

I/We, hereby authorize Mr/Ms/Mrs _____ (name of the First Account Holder) to apply for the Debit card on the said account(s) for and on my/our behalf.

I/We, confirm that I/we have read and understood the "Terms and Conditions" for usage of the Debit Card service offered by NKGsb Co-op. Bank Limited and that I/We agree to abide by them.

In case, I/we wish to revoke the above authorisation, I/we shall issue a Letter of Revocation duly signed by the authorised signatories to NKGsb Co-op. Bank, post which the services will be disabled after one working day from the date of request submission letter to NKGsb Co-op. Bank Ltd.

Yours faithfully,

Signature _____ Signature _____
(Second Account Holder) (Third Account Holder)

Name _____ Name _____

For Office use only

I confirm that the details given above and the Signatures of the co-applicant/s are verified with our Office Records.

Signature of the Official _____

Branch _____

Designation _____

Employee Number _____

Date / /

List of Debit Card Charges

Particulars	Charges applicable
Annual Fee	1st year free
Renewal Fee	Classic- Rs. 99/- p.a. (inclusive of taxes)
	Platinum- Rs. 199/- p.a. (inclusive of taxes)
Add on Card (Issuance, Annual, Renewal)	Classic- Rs. 99/- (incl of taxes)
	Platinum- Rs. 199/- (incl of taxes)
Replacement of a Lost / Damaged Debit Card	Classic- Rs. 99/- per card inclusive of taxes
	Platinum- Rs. 199/- per card inclusive of taxes
PIN Replacement	Rs. 25/-
NKGsb BANK ATMs Cash Withdrawal / Balance Enquiry	Free
Charges applicable on Cash Withdrawal / Balance Enquiry at Other Bank ATM:	
for Savings account	Free for the first 5 transactions (including financial & non-financial) in a calendar month. From 6th transaction onwards cash withdrawal will be charged at Rs. 25/- per transaction (inclusive of service tax) & balance enquiry will be charged at Rs. 10/- per transaction (inclusive of service tax)
for Current account	Cash Withdrawal charges of Rs. 25/- (inclusive of tax) per cash withdrawal for every transaction Balance enquiry Rs. 10/- (inclusive of tax)
ATM Cash Withdrawal (outside India)	Rs. 120/- per transaction (inclusive of service tax)
ATM Balance Enquiry (outside India)	Rs. 25/- per enquiry (inclusive of service tax)
Service charges for International transactions	3% of the transaction amount (Plus Service Tax)
Sales Slip Retrieval / Charge Back processing fee	Rs. 225/-
For usage at Merchant Establishments (POS)	Free
For Internet payment	Free
For usage at Petrol pumps	Surcharge @ 2.50% of transaction amount (Plus Service Tax)
For usage at Railway stations or booking train tickets through internet	Surcharge @ 2.50% of transaction amount (Plus Service Tax)
Combined per day limit	
Cash withdrawal	Rs. 15000/-
POS Transaction / Online transaction	Classic- Rs. 50000/-
	Platinum- Rs. 100000/-