

NOTICE
GRIEVANCE REDRESSAL

Customers can contact the Principal Nodal Officer for all Grievance Redressal.

Nodal Officer: Mrs. Meenal Kulkarni (Officer)

Contact No: 022-28900560/022-25156348

Email Id: gru@nkgsb-bank.com / meenalkulkarni@nkgsb-bank.com

Principal Nodal Officer: Mr. Laxmikant Desai

(Assistant General Manager)

Landline: 022-28900560 E mail: laxmikantdesai@nkgsb-bank.com

Address: NKGSB Cooperative Bank Ltd, First Floor, Shakti Apartment, Saishakti CHS Ltd , L.T.
Road, Opp Dahisar Railway Station, Dahisar (W), Mumbai 400 068.

You may also approach the Banking Ombudsman, if the complaint is not resolved satisfactorily.

Address and Area of Operation of Banking Ombudsman			
Sr. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	Smt. N Sara Rajendra Kumar C/o Reserve Bank of India 4th Floor, "Riverfront House", Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Pujya Pramukh Swami Marg (Riverfront Road - West), Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357 Email (https://cms.rbi.org.in < https://cms.rbi.org.in >)	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Email (https://cms.rbi.org.in < https://cms.rbi.org.in >)	Karnataka
3.	Bhopal	Shri Hemant Kumar Soni C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573779 Email : (https://cms.rbi.org.in < https://cms.rbi.org.in >)	Madhya Pradesh
4.	Mumbai (I)	Dr. Neena Rohit Jain C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Email : (https://cms.rbi.org.in < https://cms.rbi.org.in >)	Districts of Mumbai, Mumbai Suburban and Thane
5	Mumbai (II)	Dr. Sushanta Kumar Kar C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Telephone: 23001483 Email : (https://cms.rbi.org.in < https://cms.rbi.org.in >)	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)

6	Chandigarh	Reserve Bank of India 4 th floor, Sector 17, Chandigarh , 160017. RBI Contact Centre – 14448 Email: : (https://cms.rbi.org.in < https://cms.rbi.org.in/ >)	Chandigarh
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Date:-11.11.2022

Managing Director