

**‘Annexure A’  
NKGSB Co.op Bank Ltd  
Demat Department  
DP ID: IN303358**

**Investor Grievance Redressal mechanism - Escalation Matrix**

<b>Details of</b>	<b>Contact person</b>	<b>Address</b>	<b>Contact No</b>	<b>Email Id</b>
<b>Customer care/ Head of customer care</b>	<b>Mr. Santosh Borkar, General Manager</b>	<b>Shiv Plaza, Opp Telephone ex., LBS Marg, Ghatkopar west, Mumbai 400086</b>	<b>022-25156348</b>	<a href="mailto:demat@nkgsb-bank.com"><b>demat@nkgsb-bank.com</b></a>
<b>Compliance Officer</b>	<b>Ms. Anuja Dandavate, Junior Officer</b>	<b>Shiv Plaza, Opp Telephone ex., LBS Marg, Ghatkopar west, Mumbai 400086</b>	<b>022-25136701</b>	<a href="mailto:demat@nkgsb-bank.com"><b>demat@nkgsb-bank.com</b></a>
<b>Managing Director</b>	<b>Mr. Sunil Panse</b>	<b>Laxmi Sadan, 361, Vithalbhai Patel Road, Girgaum, Mumbai 400 004</b>	<b>022-67545002</b>	<a href="mailto:demat@nkgsb-bank.com"><b>demat@nkgsb-bank.com</b></a>

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