

NOTICE
GRIEVANCE REDRESSAL

Customers can contact the Nodal Officer/Principal Nodal Officer for Grievance Redressal

Nodal Officer: Mrs. Gowri Vinit Bhandarkar

Principal Nodal Officer: Mrs. Prachi Manoj Thakare

Contact No. : 8655699386

E mail: gru@nkgsb-bank.com / pno@nkgsb-bank.com

Address: NKGSB Cooperative Bank Ltd, First Floor, Shakti Apartment,
Saishakti CHS Ltd, L.T. Road, Opp. Dahisar Railway Station,
Dahisar (W), Mumbai 400 068.

You may also approach the Banking Ombudsman, if the complaint is not resolved satisfactorily.

Address & Area of operation of Banking Ombudsman			
Sr. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	Smt. Kalpana More C/o Reserve Bank of India, Office of RBI Ombudsman 4th Floor, Riverfront House, Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Pujya Pramukh Swami Marg (Riverfront Road - West), Ahmedabad-380 009 STD Code: +91-79 Tel. No.: 26582357 Complaint Management System of RBI → https://cms.rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	Smt. N Mohana C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: +91-80 Tel. No. : 22277660/22180221 Complaint Management System of RBI → https://cms.rbi.org.in	Karnataka
3.	Bhopal	Shri Sivakumar Bose C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: +91-755 Tel. No. : 2573772 Complaint Management System of RBI → https://cms.rbi.org.in	Madhya Pradesh
4.	Mumbai (I)	Smt. Raksha Mishra C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: +91-22 Tel. No. : 23022028 Complaint Management System of RBI → https://cms.rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane
5	Mumbai (II)	Shri Sanjay Kumar C/o Reserve Bank of India, 1st Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: +91-22 Tel. No. : 23001285 Complaint Management System of RBI → https://cms.rbi.org.in	Goa and Maharashtra, (except the districts of Mumbai,Mumbai Suburban and Thane)

Date:- 12.01.2026

Managing Director