



***NKGSB Co-operative
Bank Ltd.*** *(Multi-State Scheduled Bank)*

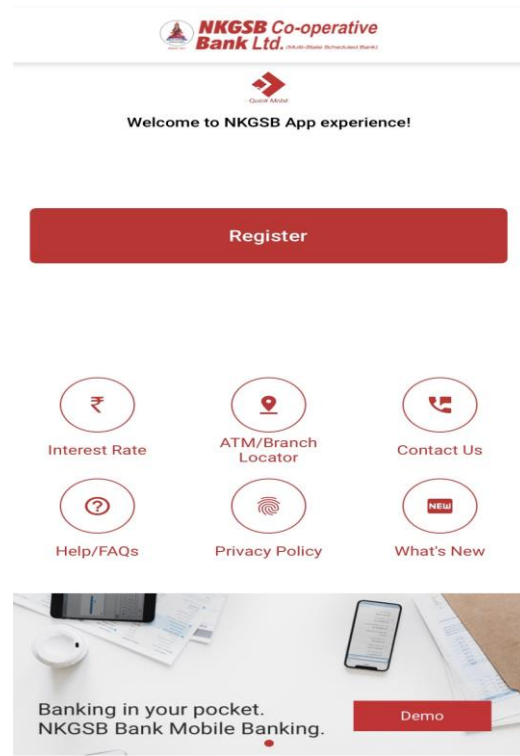
**NKGSB CO-OP BANK LTD
INFORMATION TECHNOLOGY DEPARTMENT**

**USER MANUAL ON
MOBILE BANKING APPLICATION
[QUICK MOBIL]**

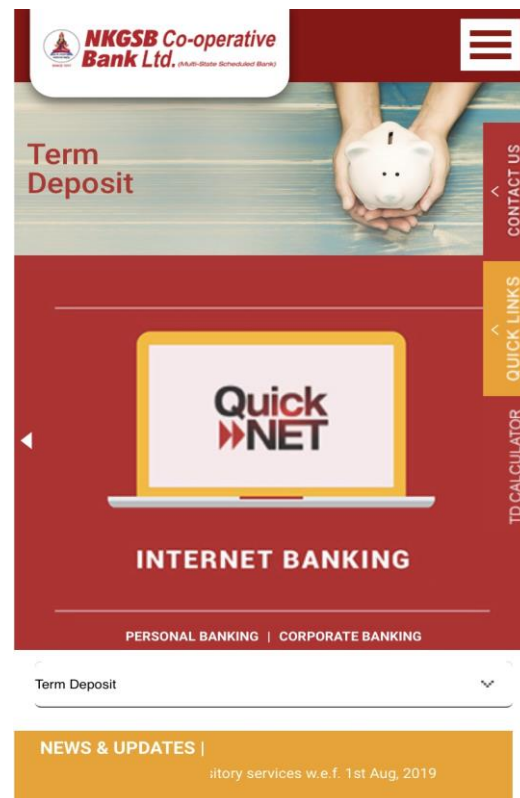
Version 1.4



Registration of Mobile Banking



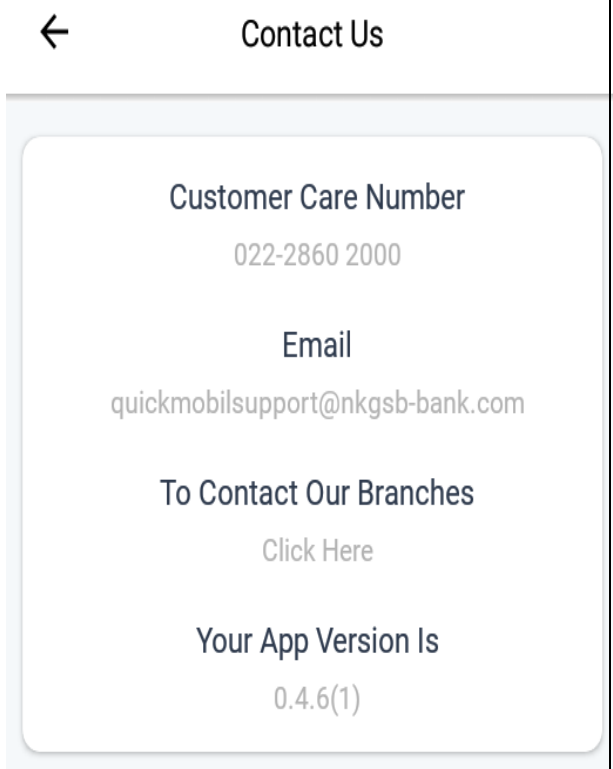
Interest rate icon




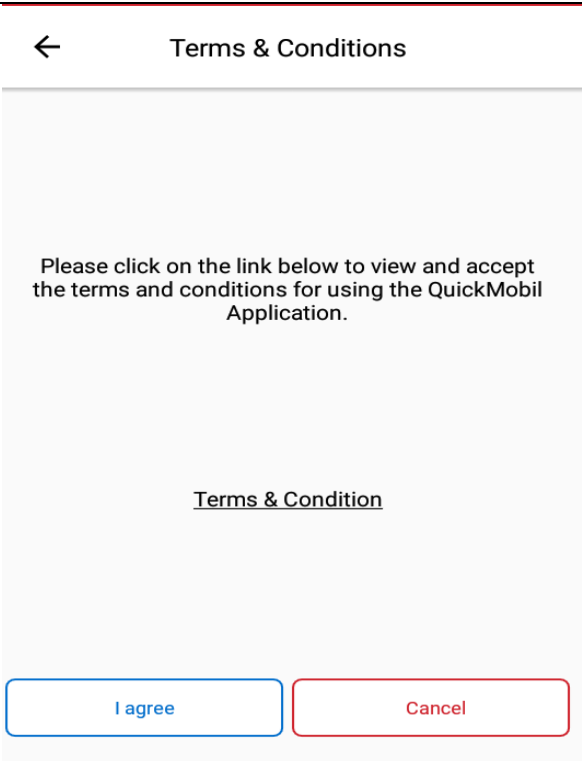
ATM branch /Locator icon



Contact icon



FAQs icon	<div> <div>← FAQs</div> <div> <p>What is NKGSB Bank Mobile Banking Application - Quick MOBIL?</p> <p>NKGSB Quick MOBIL is a mobile application that allows you to access your bank account(s) using a mobile phone or any smart hand held device. You can view account related information, transfer funds, pay bills and recharge your mobile and a lot more using this application.</p> </div> <div> <p>Who can use NKGSB Quick MOBIL application?</p> <p>An existing NKGSB Bank customer with a savings/current account (Proprietor) can avail the mobile banking facility.® ®Eligibility –®* Type of Account: Constitution (Mode of Operation)®Saving Account: Single (Self) - Joint (Either or Survivor)®Current Account: Single (Proprietor) - Joint (Either or Survivor)®Cash Credit Account: Single (Self) - Joint (Either or Survivor)®Overdraft Account: Single (Self) - Joint (Either or Survivor)</p> </div> <div> <p>What are the facilities available on NKGSB Quick MOBIL?</p> <p>NKGSB Quick MOBIL is very simple to use. ®Facilities are available like Mini statement, Balance Enquiry, Funds Transfer, Bill payments and Mobile recharges. NKGSB Quick MOBIL also gives you added features like ATM/ Branch Locator.</p> </div> </div>
Privacy Policy icon	<div> <div>← Privacy Policy</div> <div>  <p>Preamble</p> <p>“NKGSB BANK”, or “NKGSB Co-operative Bank Ltd.” or “Bank” means “NKGSB Co- operative Bank Ltd.” being Registered under the Multi State Co-operative Societies Act, 2002, under registration No. MSCS/CR/64/96 of 29/11/1996 and having its Registered Office at Laxmi Sadan, 361, V.P. Road, Girgaum, Mumbai 400004 This Mobile Privacy Policy (“Policy”) applied to users of mobile banking of the “NKGSB Co-operative Bank Ltd.” Referred as “you” The term NKGSB Co-operative Bank Ltd. or “we”, “us” or “our” in any mobile banking application we own and control and in this Policy refers to NKGSB Co-operative Bank Ltd. and our affiliates or subsidiaries. This Policy describes how the mobile banking application hereafter known as “QuickMobil” or “[NKGSB QuickMobil]” or “Mobile Banking Application” to collect, use and share information from or about you and explains how the information may be shared or used.</p> <p>Agreement to Policy</p> <p>By viewing Mobile Banking Application or [QuickMobil] of NKGSB Co-operative Bank Ltd. or by using NKGSB Bank’s website “http://www.nkgsb-bank.com” on a mobile device, you consent to this</p> </div> </div>

<p>After clicking 'Register' user has to accept 'Terms and conditions'</p>	



**NKGSB Co-operative
Bank Ltd.** (Multi-State Scheduled Bank)

Required following details –
CIF
Mobile No.
Date of Birth
PAN



Registration

Select Registration Method

Select Method

Register Using Customer Id

Customer ID

206734

Enter Mobile No.

9594916706

Enter Date of Birth

09/12/1974



Enter PAN

Acbpk7485l

PROCEED

OTP will be received on registered
mobile number.



Registration

Select Registration Method

Select Method

Register Using Customer Id

Customer ID

206734

OTP via SMS sent to registered
mobile number

OK

09/12/1974



Enter PAN

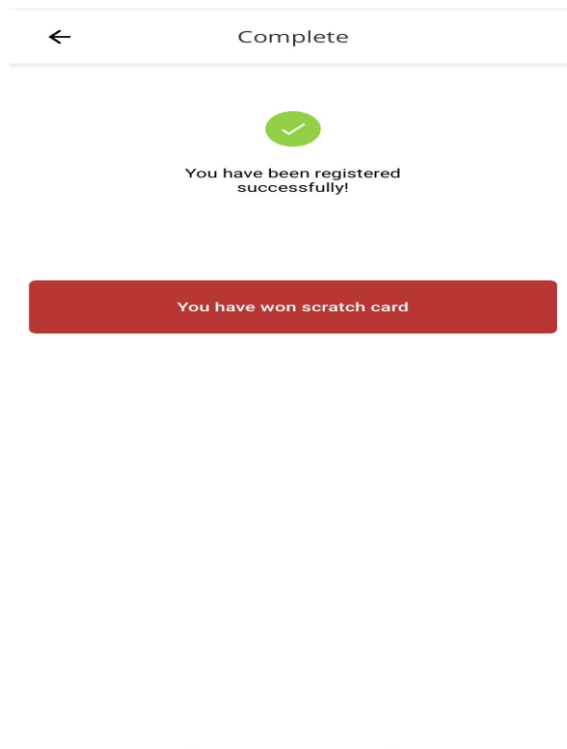
Acbpk7485l

PROCEED

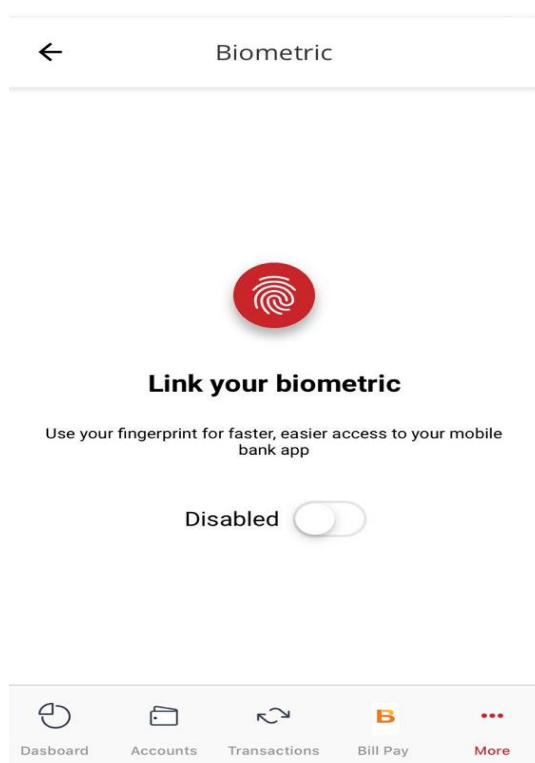
Need to enter OTP for Authentication	<div data-bbox="826 376 858 409">←</div> <div data-bbox="995 376 1142 409">Authenticate</div> <hr/> <p data-bbox="855 517 1217 573">Please enter OTP received on your registered mobile number</p> <div data-bbox="826 667 1315 757"> <div data-bbox="842 667 927 689">Enter OTP</div> <div data-bbox="842 703 890 725">.....</div> <div data-bbox="1257 703 1294 734"></div> </div> <p data-bbox="1214 797 1315 819">Resend OTP</p> <div data-bbox="820 860 1318 931"> <div data-bbox="1031 882 1110 904">SUBMIT</div> </div>
User can create his/her own 6 digits PIN	<div data-bbox="826 1128 858 1162">←</div> <div data-bbox="995 1128 1142 1162">Create MPIN</div> <hr/> <p data-bbox="940 1252 1198 1285">Create your 6 digit M-pin</p> <div data-bbox="826 1308 1315 1397"> <div data-bbox="842 1308 938 1330">Enter M-PIN</div> <div data-bbox="842 1344 890 1366">.....</div> </div> <div data-bbox="826 1420 1315 1509"> <div data-bbox="842 1420 954 1442">Repeat M-PIN</div> <div data-bbox="842 1456 890 1478">.....</div> </div> <div data-bbox="810 1550 1331 1621"> <div data-bbox="1023 1572 1118 1594">PROCEED</div> </div>

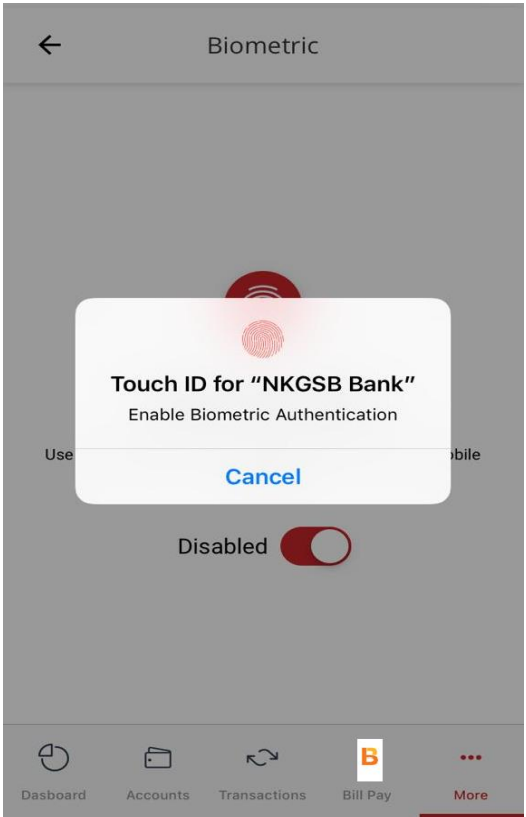
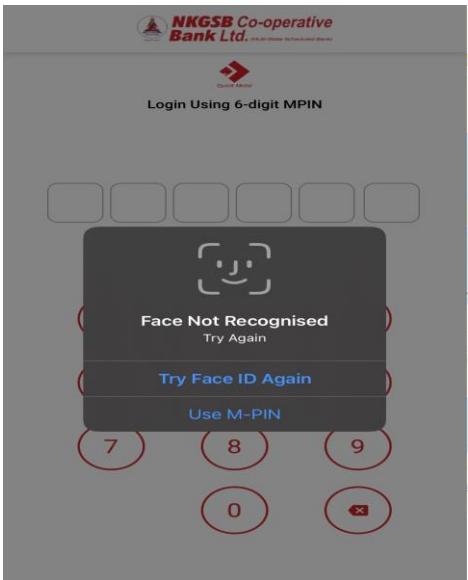
After successful registration or creation of PIN, message will be on the screen

Scratch card for first time registration (one time)



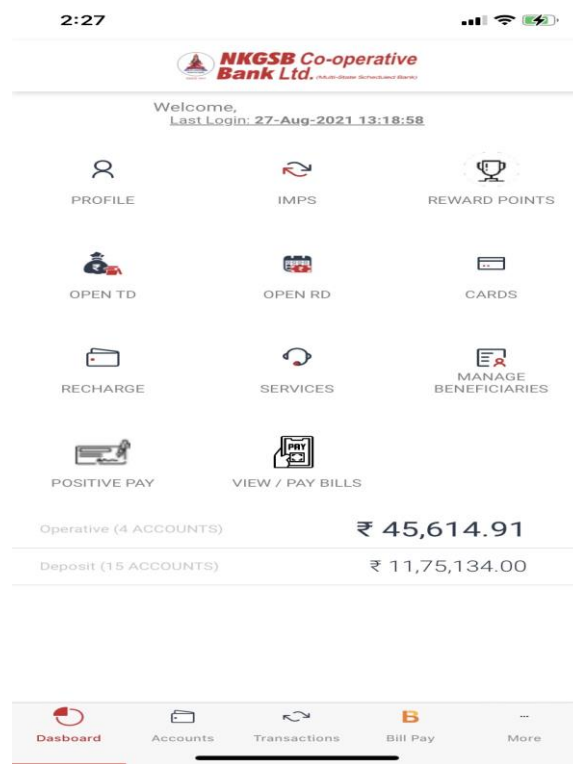
To register through Biometric, user has to enable functionality by giving access



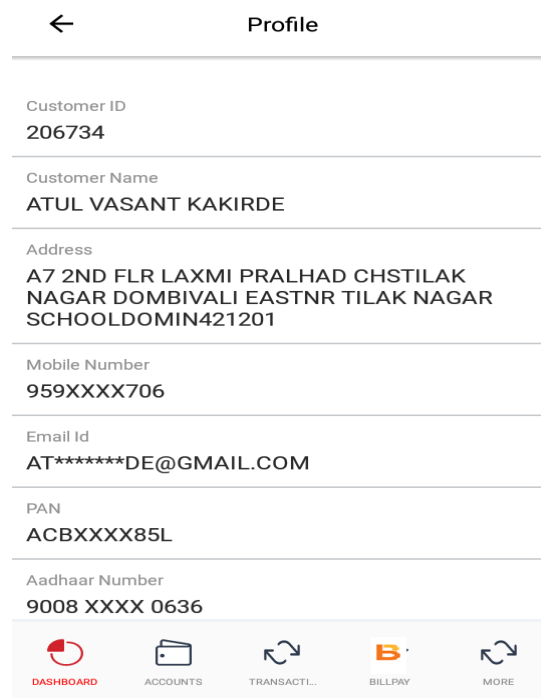
<p>After clicking on the 'Disabled' , user will get the message of 'Enable Biometric Authentication'</p>	
<p>Then user can use 'finger print' login option instead of mPIN option.</p>	

After login -

A) DASHBOARD



Profile



<p>Accounts details</p>	<div> <div>←</div> <div>Accounts</div> </div> <div> <p>Welcome to Account Summary!</p> <p>Please tap an account group to view account details</p> </div> <div> <div>Operative (4 Accounts) ₹ 1,31,430.81 ▾</div> <div>Deposit (1 Accounts) ₹ 6,022.00 ▾</div> <div>Loan (3 Accounts) ₹ 46,18,496.00 ▾</div> <div>Total Balance</div> <div>₹ 1,31,430.81</div> </div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTIONS</div> <div>BILLPAY</div> <div>MORE</div> </div>
<p>Accounts with further drill down</p>	<div> <div>←</div> <div>Accounts</div> </div> <div> <p>Welcome to Account Summary!</p> <p>Please tap an account group to view account details</p> </div> <div> <div>Operative (4 Accounts) ₹ 1,31,430.81 ▾</div> <div> 013100100004000 ₹ 40,300.51 > </div> <div> 013100100005760 ₹ 81,054.80 > </div> <div> 013100100009472 ₹ 6,112.91 > </div> <div> 013100100009993 ₹ 3,962.59 > </div> <div>Deposit (1 Accounts) ₹ 6,022.00 ▾</div> <div>Loan (3 Accounts) ₹ 46,18,496.00 ▾</div> <div>Total Balance</div> <div>₹ 1,31,430.81</div> </div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTIONS</div> <div>BILLPAY</div> <div>MORE</div> </div>

Operative account:-

By clicking on any one account,
account details

←

Account Details

Operative (4 Accounts)

013100100004000 ▾

ACCOUNT DETAILS

MINI STATEMENT

STATEMENT

IFSC

NKGS0000013

Account Type

Savings

Account Holder Name

ATUL

Total Balance

₹ 13,861.39

Effective Available Balance

₹ 13,861.39

DASHBOARD

ACCOUNTS

TRANSACTION

BILLPAY

MORE

Statement - by default last 10 transactions
a)

←

Account Details

Operative (4 Accounts)

013100100004000 ▾

ACCOUNT DETAILS

MINI STATEMENT

STATEMENT

Balance: ₹ 13,861.39

PhonePe/Payment for categor

02/09/2019

NEFT LAXMAN G IYER IBKL

190902i230005885

₹ 10,000.00

₹ 37,535.39

01/09/2019

IMPS/REM/MOB/

924413165269/5612307073/

KKBK0001416/

₹ 10.00

₹ 27,535.39

31/08/2019

APBS CR

BLPGCM124760DT3008

1134601624

₹ 25.00

₹ 27,545.39

DASHBOARD

ACCOUNTS

TRANSACTION

BILLPAY

MORE

b)

Account Details

Operative (4 Accounts)

013100100004000

ACCOUNT DETAILS

MINI STATEMENT

STATEMENT

Balance: ₹ 13,861.39

07/09/2019

NK112477

₹ 2,000.00

₹ 13,861.39

05/09/2019

IMPS/REM/MOB/92481617

₹ 1,000.00

₹ 15,861.39

9873/009510110012832/

BKID0000

05/09/2019

ACH Debit : BD- SBI Mutual Fund : 1848142121

₹ 5,000.00

₹ 16,861.39

04/09/2019

IMPS/REM/MOB/92471817

₹ 10,000.00

₹ 21,861.39

6428/01751330000698/

HDFC00001

DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

User can view statement upto 2 years and if required use email facility

Account Details

Operative (4 Accounts)

013100100004000

ACCOUNT DETAILS

MINI STATEMENT

STATEMENT

Statement Period

Select Start Date

Select End Date

07/09/2019

VIEW STATEMENT

EMAIL STATEMENT

DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY






MORE

User can go down and take 'period wise' statement also e.g. upto date 13.08.2018

← Account Details

Mini Statement

Date Description	Instrument	Amount Balance
13/08/2018 ATUL		₹ 100.00 ₹ 40,300.51
13/08/2018 T		₹ 100.00 ₹ 40,200.51
13/08/2018		₹ 100.00 ₹ 40,300.51
13/08/2018		₹ 100.00 ₹ 40,400.51
10/08/2018 TEST		₹ 9.00 ₹ 40,500.51
10/08/2018 Dr. for :NEFT NKG...		₹ 11.00 ₹ 40,491.51
10/08/2018 Charges for :NEFT...		₹ 2.94 ₹ 40,502.51
10/08/2018		₹ 100.00 ₹ 40,505.45
10/08/2018		₹ 1.00






 DASHBOARD
  ACCOUNTS
  TRANSACTIONS
  BILLPAY
  MORE

From 01.04.2018 (there were no transactions from 01.04.2018 till 03.04.2018)

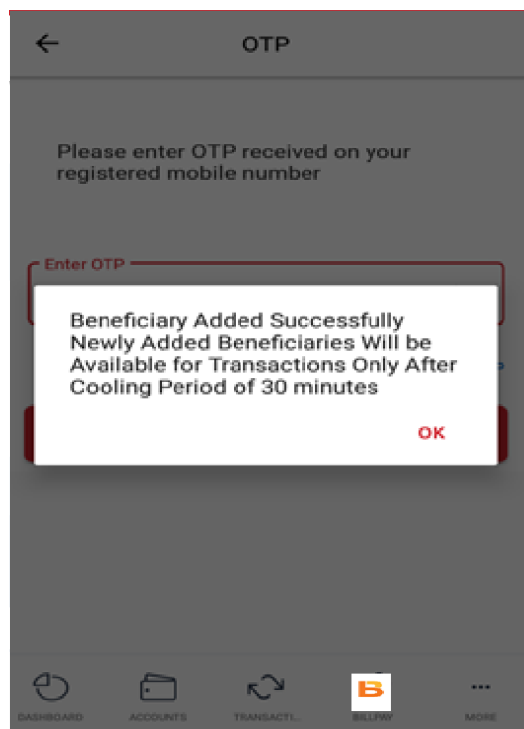
← Account Details

27/04/2018 SALARY Apr18		₹ 25,628.00 ₹ 6,98,217.27
25/04/2018 FRANKING CHAR...		₹ 210.00 ₹ 6,72,589.27
19/04/2018 SHIV SMRUTI CO	265023	₹ 2,328.00 ₹ 6,72,799.27
10/04/2018 IMPS/P2A/81010...		₹ 1,000.00 ₹ 6,75,127.27
10/04/2018 NEFT PMT NKG...		₹ 756.00 ₹ 6,76,127.27
10/04/2018 Charges for :NEFT...		₹ 2.94 ₹ 6,76,883.27
05/04/2018 CASH-E	414157	₹ 10,000.00 ₹ 6,76,886.21
05/04/2018 I/W APBS CREDIT ...		₹ 136.44 ₹ 6,86,886.21
04/04/2018 NKGSBMOB/WIB/...		₹ 375.00 ₹ 6,86,749.77

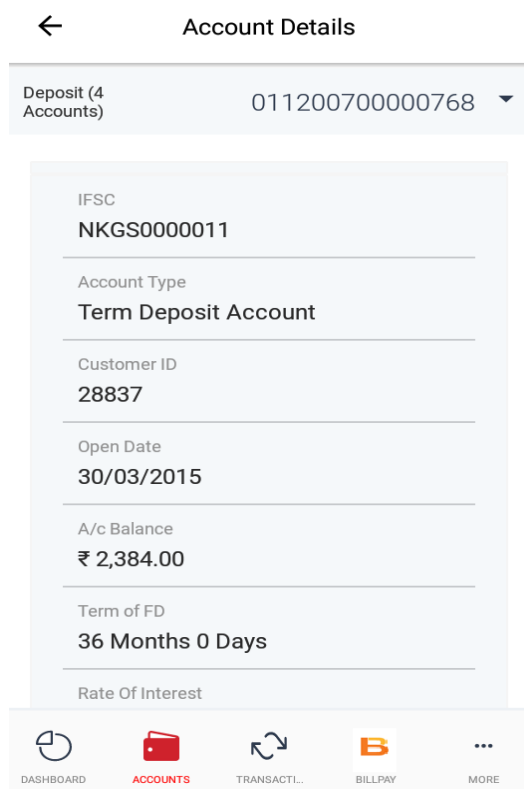
Statement Period

 DASHBOARD
  ACCOUNTS
  TRANSACTIONS
  BILLPAY
  MORE

Deposit account details:



Account details of deposit account
a) Account details



Loan account details



Accounts

Loan (3 Accounts) ₹ 46,18,496.00

Account No.
[002300400000809](#)

Next Installment Due Date	Outstanding Amount	Sanctioned Amount
31/08/2018	₹ 4,55,999.00	₹ 5,00,000.00

Account No.
[002302600000703](#)

Next Installment Due Date	Outstanding Amount	Sanctioned Amount
31/08/2018	₹ 37,59,000.00	₹ 45,00,000.00

Account No.
[002302800000556](#)

Next Installment Due Date	Outstanding Amount	Sanctioned Amount

DASHBOARD
 ACCOUNTS
 TRANSACTL...
 BILLPAY
 MORE

Loan account details:-



Account Details

Loan (1 Accounts) 002302800000168

ACCOUNT DETAILS

STATEMENT

IFSC
NKGS0000002

Account Type
Loan Account

Account Number
002302800000168

Account Type
Loan

Account Holder Name
ASHWINI A DALVI

DASHBOARD
 ACCOUNTS
 TRANSACTL...
 BILLPAY
 MORE

Statement of loan accounts

Account Details

31/07/2018 00230040000080...	₹ 3,399.00 -₹ 4,55,999.00
27/07/2018 3004 Jul18	₹ 5,500.00 -₹ 4,52,600.00
30/06/2018 00230040000080...	₹ 3,308.00 -₹ 4,58,100.00
28/06/2018 3004 Jun18	₹ 5,500.00 -₹ 4,54,792.00
31/05/2018 00230040000080...	₹ 3,432.00 -₹ 4,60,292.00
28/05/2018 3004 May18	₹ 5,500.00 -₹ 4,56,860.00
30/04/2018 00230040000080...	₹ 1.00 -₹ 4,62,360.00
30/04/2018 00230040000080...	₹ 3,337.00 -₹ 4,62,359.00
27/04/2018 3004 Apr18	₹ 5,500.00 -₹ 4,59,022.00
31/03/2018 00230040000080...	₹ 1.00 -₹ 4,64,522.00

[DASHBOARD](#)
[ACCOUNTS](#)
[TRANSACTIONS](#)
[BILLPAY](#)
[MORE](#)

Period wise statement can be viewed

Account Details

28/05/2018 3004 May18	₹ 5,500.00 -₹ 4,56,860.00
30/04/2018 00230040000080...	₹ 1.00 -₹ 4,62,360.00
30/04/2018 00230040000080...	₹ 3,337.00 -₹ 4,62,359.00
27/04/2018 3004 Apr18	₹ 5,500.00 -₹ 4,59,022.00
31/03/2018 00230040000080...	₹ 1.00 -₹ 4,64,522.00

Statement Period

Select Start Date
 01/04/2018

Select End Date
 13/08/2018

VIEW STATEMENT

[DASHBOARD](#)
[ACCOUNTS](#)
[TRANSACTIONS](#)
[BILLPAY](#)
[MORE](#)

From date:

← Account Details

31/05/2018 00230040000080...	₹ 3,432.00 -₹ 4,60,292.00
28/05/2018 3004 May18	₹ 5,500.00 -₹ 4,56,860.00
30/04/2018 00230040000080...	₹ 1.00 -₹ 4,62,360.00
30/04/2018 00230040000080...	₹ 3,337.00 -₹ 4,62,359.00
27/04/2018 3004 Apr18	₹ 5,500.00 -₹ 4,59,022.00

Statement Period

Select Start Date

01/04/2018



Select End Date

13/08/2018



VIEW STATEMENT



DASHBOARD



ACCOUNTS



TRANSACTIONS



BILLPAY



MORE

To date

← Account Details

Date Description	Instrument	Amount Balance
31/07/2018 00230040000080...		₹ 3,399.00 -₹ 4,55,999.00
27/07/2018 3004 Jul18		₹ 5,500.00 -₹ 4,52,600.00
30/06/2018 00230040000080...		₹ 3,308.00 -₹ 4,58,100.00
28/06/2018 3004 Jun18		₹ 5,500.00 -₹ 4,54,792.00
31/05/2018 00230040000080...		₹ 3,432.00 -₹ 4,60,292.00
28/05/2018 3004 May18		₹ 5,500.00 -₹ 4,56,860.00
30/04/2018 00230040000080...		₹ 1.00 -₹ 4,62,360.00
30/04/2018 00230040000080...		₹ 3,337.00 -₹ 4,62,359.00
27/04/2018 3004 Apr18		₹ 5,500.00 -₹ 4,59,022.00



DASHBOARD



ACCOUNTS



TRANSACTIONS

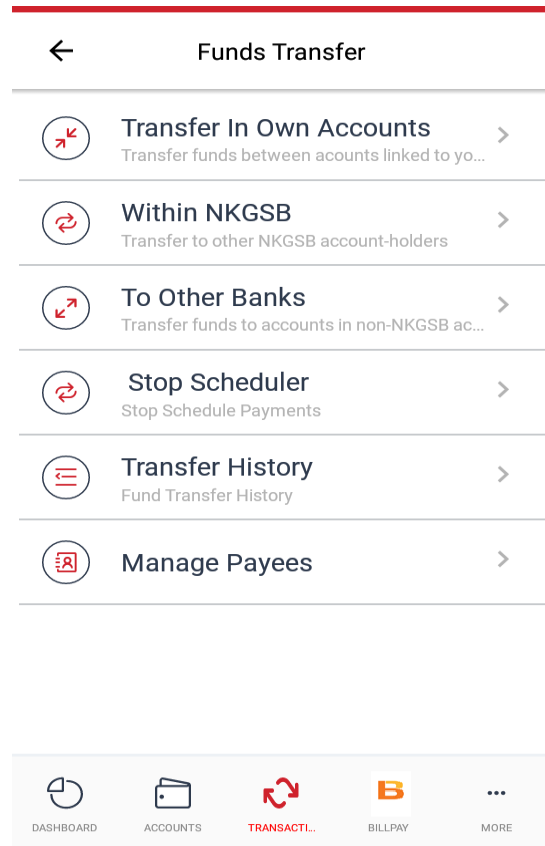


BILLPAY



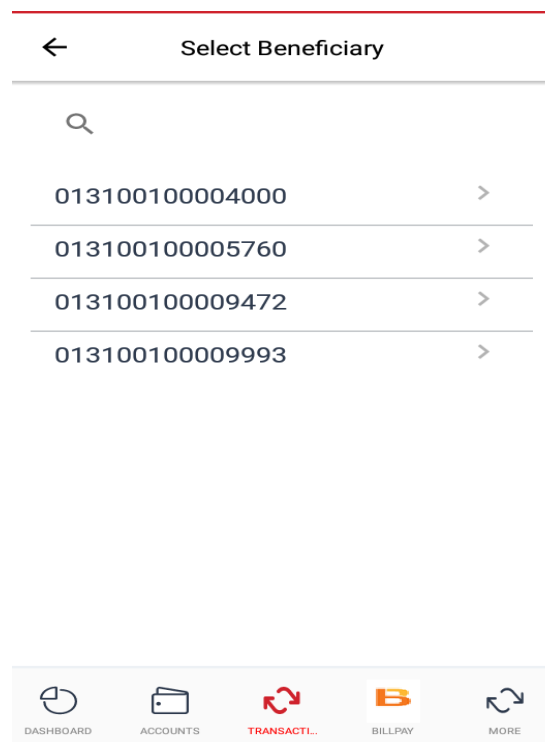
MORE

Funds transfer functionality




Transfer in own accounts:

Select Beneficiary:



Transfer between own accounts



Transfer Details

Beneficiary

013100100004000

Transfer Details

013100100005760

013100100009472

013100100009993

Remarks

Transfer Now

PROCEED

DASHBOARD


ACCOUNTS

TRANSACTL.

BILLPAY

MORE

Scheduler can be set



Transfer Details

Test

4 / 50

Schedule for later

Schedule Details

Frequency

One-Time Payment

Daily Payment

Weekly Payment

Monthly Payment

Annual Payment

DASHBOARD

ACCOUNTS

TRANSACTL.

BILLPAY

MORE

Schedule details :

←

Transfer Details

Remarks

Test

Schedule for later

☒

Schedule Details

Frequency

One-Time Payment

Date

15/08/2018

No. Of Payments

1

PROCEED

DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

OTP will receive

←

Transfer Details

Remarks

Test

Schedule for later

☒

Schedule Details

Frequency

One-Time Payment

Date

15/08/2018

No. Of Payments

1

PROCEED

DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

OTP via SMS sent to registered mobile number

OK

After entering OTP:	<div> <div>←</div> <div>OTP</div> </div> <div> <div>013100100005760</div> <div>Account Type</div> <div>Savings Account</div> <div>To</div> <div>013100100004000</div> <div>Amount</div> <div>1</div> <div>Remarks</div> <div>Test</div> <div>Frequency</div> <div>One-Time Payment</div> <div>No. of Payments</div> <div>1</div> <div>Date</div> <div>15/08/2018</div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTIONS</div> <div>BILLPAY</div> <div>MORE</div> </div> </div>
Funds transfer successful A) Part 1	<div> <div>←</div> <div>Transfer Success</div> </div> <div> <div>✓</div> <div>Your transfer was successful</div> <div> <div>Transaction Type</div> <div>Self Transfer</div> <div>From</div> <div>013100100005760</div> <div>Account Type</div> <div>Savings Account</div> <div>To</div> <div>013100100004000</div> <div>Amount</div> <div>1</div> <div>Remarks</div> <div>Test</div> </div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTIONS</div> <div>BILLPAY</div> <div>MORE</div> </div> </div>

B) Part 2



Transfer Success

1

Remarks

Test

Transaction Status

Transfer Initiated

Transaction ID

11079

Frequency

One-Time Payment

No. of Payments

1

Date

15/08/2018

MAKE ANOTHER TRANSFER



DASHBOARD



ACCOUNTS



TRANSACTL...



BILLPAY



MORE

Manage payee

Within NKGSB
Other Banks



Manage Payees

Please select a payee to view & edit details

NKGSB

OTHERS BANKS

Check2

NKGSB COOPERATIVE BANK LIMITED|
029100100000901|Savings Account



tp p

NKGSB COOPERATIVE BANK LIMITED|
024100100000928|Savings Account



Qq

nkgsb|011100100014629|Savings Account



Dada

NKGSB COOPERATIVE BANK LIMITED|
013100100004217|Savings Account



Sk

NKGSB COOPERATIVE BANK LIMITED|
032100100001237|Savings Account



DASHBOARD



ACCOUNTS



TRANSACTL...



BILLPAY



MORE

Add payee

← Add Payee

Add Details

Payee Name

Mmm

Nickname

Nnn

NKGSB

OTHERS BANKS

Account No.

011100100016259

Search Branch

Account Holder Name

SHREERANG S DEUSKAR

Account Number

011100100016259



DASHBOARD



ACCOUNTS



TRANSACTION



BILLPAY



MORE

OTP page

← OTP

Please enter OTP received on your registered mobile number

Enter OTP



Resend OTP

SUBMIT



DASHBOARD



ACCOUNTS



TRANSACTION



BILLPAY



MORE

Add payee - Other Bank

←

Add Payee

Nnn

NKGSB

OTHERS BANKS

IFSC

Kkbbk0000653

Search IFSC

Account No.

011100100016259

Bank Name

KOTAK MAHINDRA BANK LIMITED

Bank IFSC

KKBBK0000653

DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

After entering OTP 'successful addition of beneficiary' message

←

OTP

Please enter OTP received on your registered mobile number

Enter OTP

Beneficiary Added Successfully

Newly Added Beneficiaries Will be Available for Transactions Only After Cooling Period of 30 minutes

OK

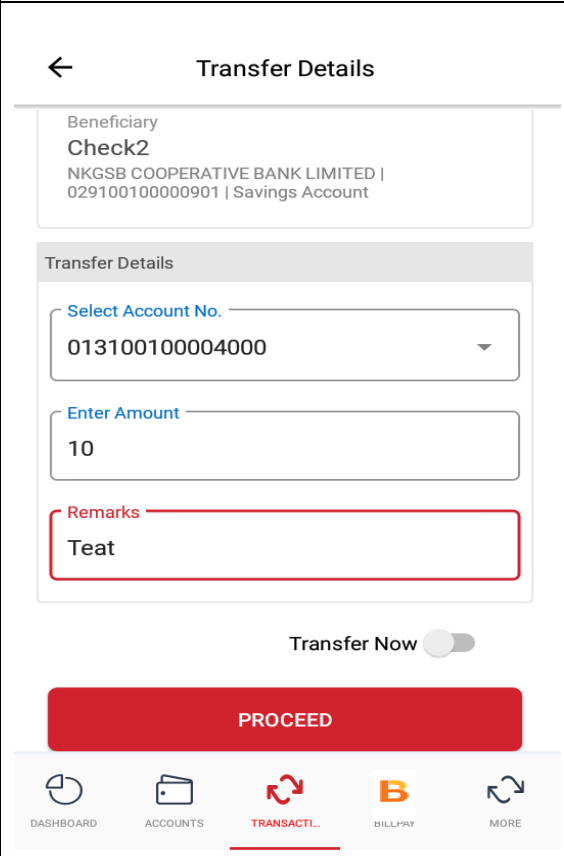
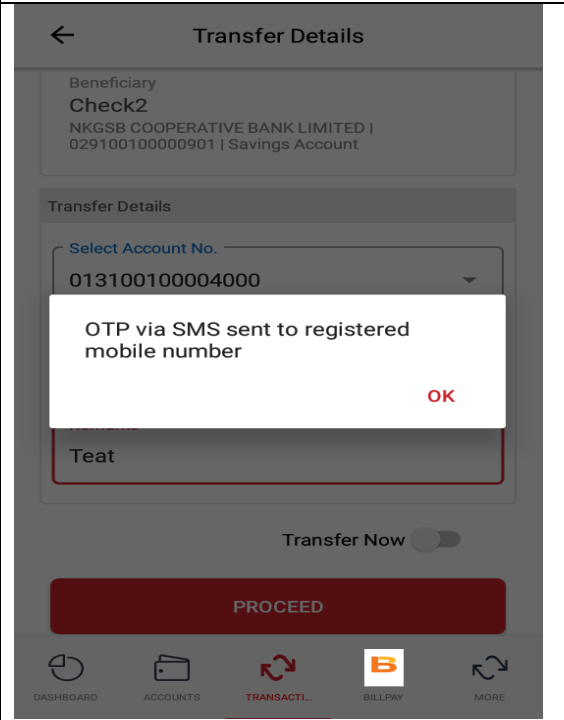
DASHBOARD

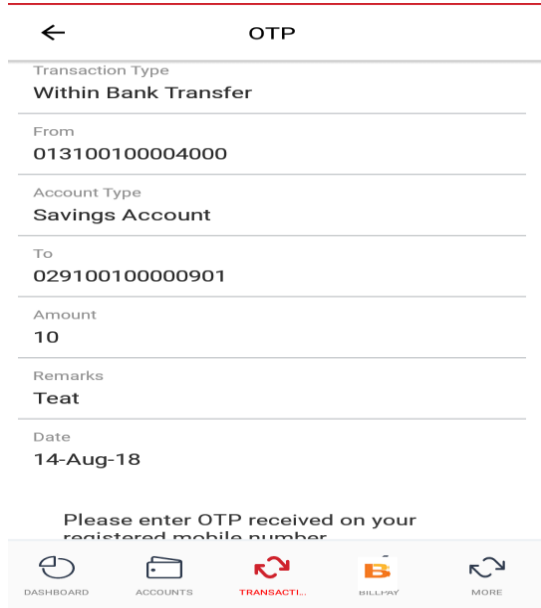
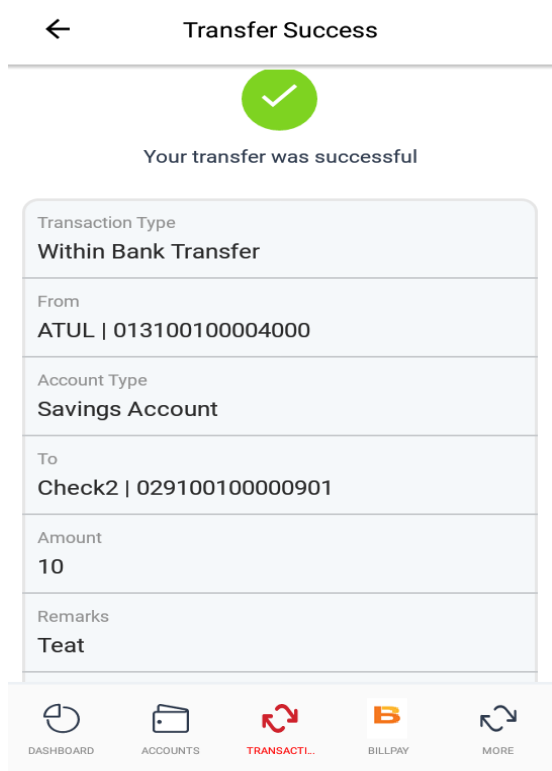
ACCOUNTS

TRANSACTIONS


BILLPAY

MORE

Funds transfer to other bank	 <p>Transfer Details</p> <p>Beneficiary Check2 NKGSB COOPERATIVE BANK LIMITED 029100100000901 Savings Account</p> <p>Transfer Details</p> <p>Select Account No. 013100100004000</p> <p>Enter Amount 10</p> <p>Remarks Teat</p> <p>Transfer Now <input type="checkbox"/></p> <p>PROCEED</p> <p>DASHBOARD ACCOUNTS TRANSACTIONS BILLPAY MORE</p>
OTP receives	 <p>Transfer Details</p> <p>Beneficiary Check2 NKGSB COOPERATIVE BANK LIMITED 029100100000901 Savings Account</p> <p>Transfer Details</p> <p>Select Account No. 013100100004000</p> <p>OTP via SMS sent to registered mobile number</p> <p>OK</p> <p>Teat</p> <p>Transfer Now <input type="checkbox"/></p> <p>PROCEED</p> <p>DASHBOARD ACCOUNTS TRANSACTIONS BILLPAY MORE</p>

<p>Page on which OTP to be entered</p>	 <p>The screenshot shows the OTP entry screen in the NKGSB mobile app. At the top, there is a back arrow and the title 'OTP'. Below this, the transaction details are displayed: Transaction Type 'Within Bank Transfer', From account '013100100004000', Account Type 'Savings Account', To account '029100100000901', Amount '10', Remarks 'Teat', and Date '14-Aug-18'. A prompt asks the user to 'Please enter OTP received on your registered mobile number'. At the bottom, there is a navigation bar with icons for Dashboard, Accounts, Transact (highlighted in red), Bill Pay, and More.</p>
<p>Funds transfer successful message</p>	 <p>The screenshot shows the 'Transfer Success' screen in the NKGSB mobile app. At the top, there is a back arrow and the title 'Transfer Success'. Below this, a green checkmark icon is displayed with the message 'Your transfer was successful'. A summary box contains the transaction details: Transaction Type 'Within Bank Transfer', From 'ATUL 013100100004000', Account Type 'Savings Account', To 'Check2 029100100000901', Amount '10', and Remarks 'Teat'. At the bottom, there is a navigation bar with icons for Dashboard, Accounts, Transact (highlighted in red), Bill Pay, and More.</p>

After successful funds transfer message


Transfer Success

ATUL | 013100100004000

Account Type
Savings Account

To
Check2 | 029100100000901

Amount
10

Remarks
Teat

Transaction Status
SUCCESS

Transaction ID
NK9

MAKE ANOTHER TRANSFER

DASHBOARD


ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

Outside bank transfer –
There are 3 option
NEFT
RTGS
IMPS


Transfer Details

NEFT

RTGS

IMPS

Beneficiary
Nnn
KOTAK MAHINDRA BANK LIMITED|4212056444|
KKBK0000653

Transfer Details

Select Account No.
013100100004000

Enter Amount
10

Remarks
Neft test

DASHBOARD

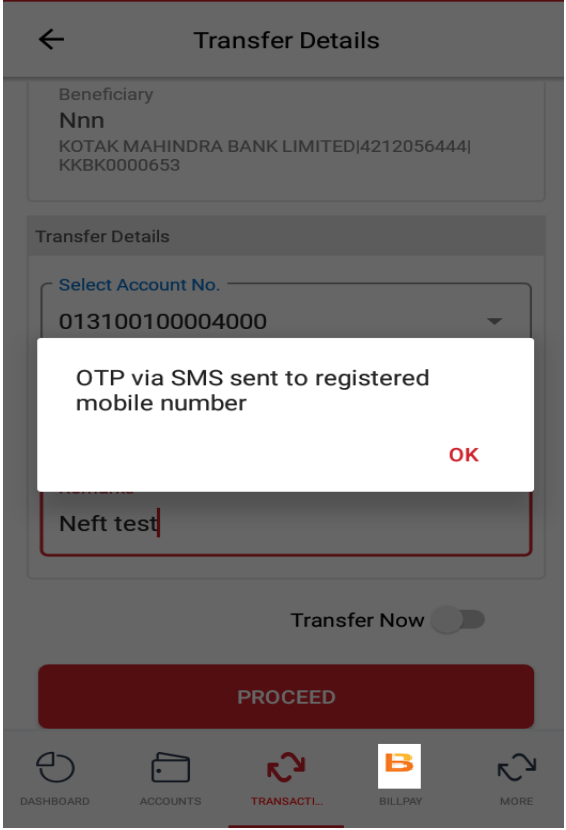
ACCOUNTS

TRANSACTIONS

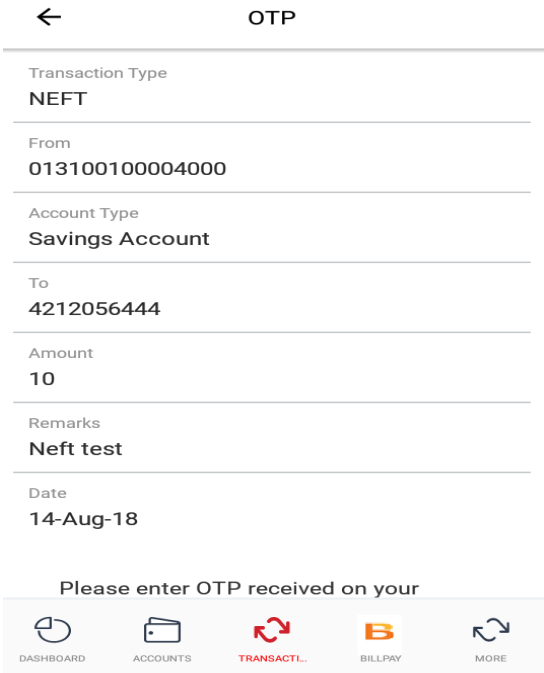
BILLPAY




















MORE

OTP receives



Page in which user has to enter OTP



Transfer history functionality	<div><div>←</div><div>Transfer History</div></div> <div><div>Transaction Statement</div><table><tr><th>Date</th><th>Instrument</th><th>Transfer Balance</th></tr><tr><td>2018-08-14</td><td>Other Bank Transfers (NEFT)</td><td>₹ 10.00</td></tr><tr><td>2018-08-14</td><td>Within Bank Transfers (SELF)</td><td>₹ 10.00</td></tr><tr><td>2018-08-14</td><td>Other Bank Transfers (NEFT)</td><td>₹ 1.00</td></tr><tr><td>2018-08-14</td><td>Other Bank Transfers (NEFT)</td><td>₹ 1.00</td></tr><tr><td>2018-08-14</td><td>Within Bank Transfers (SELF)</td><td>₹ 1.00</td></tr><tr><td>2018-08-14</td><td>Within Bank Transfers (SELF)</td><td>₹ 1.00</td></tr><tr><td>2018-08-14</td><td>Within Bank Transfers (SELF)</td><td>₹ 1.00</td></tr><tr><td>2018-08-14</td><td>Within Bank Transfers (SELF)</td><td>₹ 1.00</td></tr><tr><td>2018-08-13</td><td>Within Bank Transfers (SELF)</td><td>₹ 100.00</td></tr></table></div> <div><div><div>DASHBOARD</div><div>ACCOUNTS</div><div>TRANSACTIONS</div><div>BILLPAY</div><div>MORE</div></div></div>	Date	Instrument	Transfer Balance	2018-08-14	Other Bank Transfers (NEFT)	₹ 10.00	2018-08-14	Within Bank Transfers (SELF)	₹ 10.00	2018-08-14	Other Bank Transfers (NEFT)	₹ 1.00	2018-08-14	Other Bank Transfers (NEFT)	₹ 1.00	2018-08-14	Within Bank Transfers (SELF)	₹ 1.00	2018-08-14	Within Bank Transfers (SELF)	₹ 1.00	2018-08-14	Within Bank Transfers (SELF)	₹ 1.00	2018-08-14	Within Bank Transfers (SELF)	₹ 1.00	2018-08-13	Within Bank Transfers (SELF)	₹ 100.00
Date	Instrument	Transfer Balance																													
2018-08-14	Other Bank Transfers (NEFT)	₹ 10.00																													
2018-08-14	Within Bank Transfers (SELF)	₹ 10.00																													
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2018-08-14	Within Bank Transfers (SELF)	₹ 1.00																													
2018-08-13	Within Bank Transfers (SELF)	₹ 100.00																													
Services	<div><div>←</div><div>Service Request</div></div> <div><div><div>Request Chequebook</div><div>Cheque Status</div><div>Stop Cheque</div><div>Debit Card</div><div>Open a Term Deposit</div><div>Open a Recurring Deposit</div><div>Positive Pay</div><div>Update KYC Details</div><div>TD/RD Receipt Advice</div></div></div> <div><div><div>Dashboard</div><div>Accounts</div><div>Transactions</div><div>Bill Pay</div><div>More</div></div></div>																														

SERVICES

1. Request checkbook



Request Chequebook

Select Account

0131XXXXXXXX4000

0131XXXXXXXX4000

0131XXXXXXXX5760

0131XXXXXXXX9472

0131XXXXXXXX9993



DASHBOARD



ACCOUNTS



TRANSACTIONS



BILLPAY



MORE

Successful message of request



Success



Your request for New Cheque Book has been submitted. Your reference number is 343

Account Number

013100100004000

Service Request Number

343

Action

Cheque Book Request



DASHBOARD



ACCOUNTS



TRANSACTIONS



BILLPAY



MORE

2) Status of cheque



Success



Cheque Status Details

Cheque Status

Paid

Action

Cheque Status



DASHBOARD



ACCOUNTS



TRANSACTION



BILLPAY



MORE

3) stop cheque



Stop Chequebook

Select Account

0131XXXXXXX4000

SINGLE

MULTIPLE

Start Cheque No

318474

End Cheque No.

318475

CONFIRM



DASHBOARD



ACCOUNTS



TRANSACTION

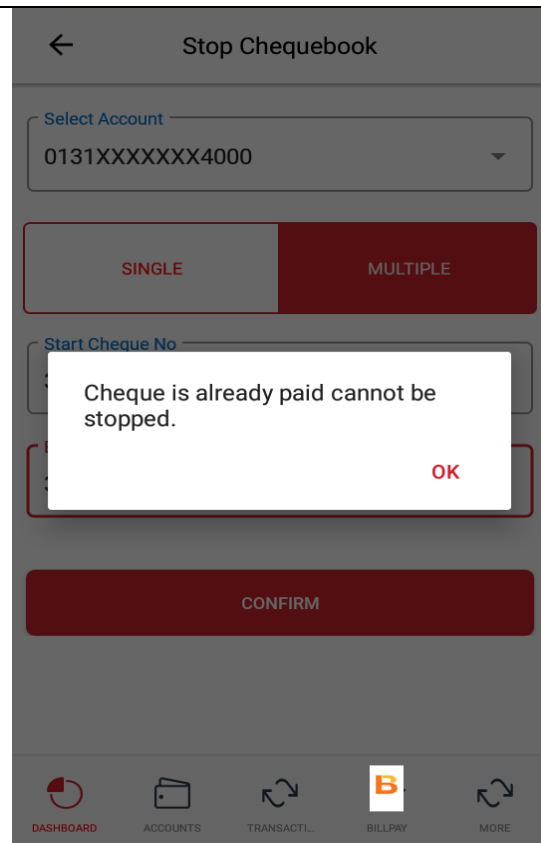


BILLPAY

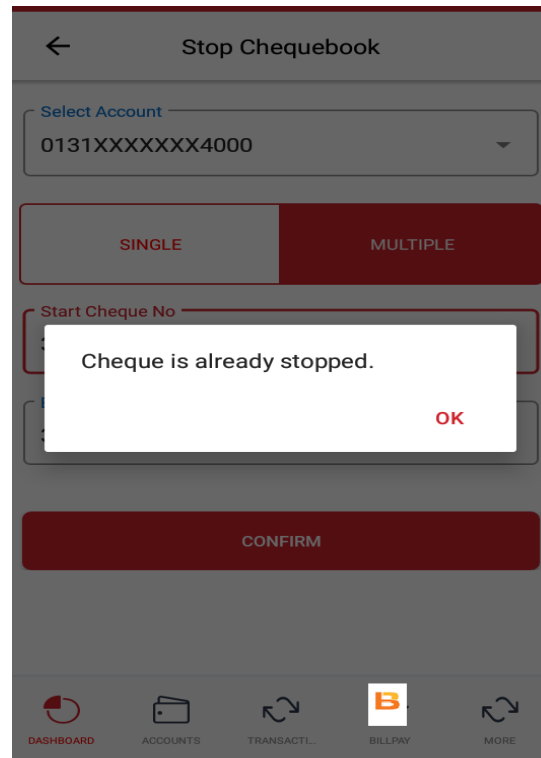


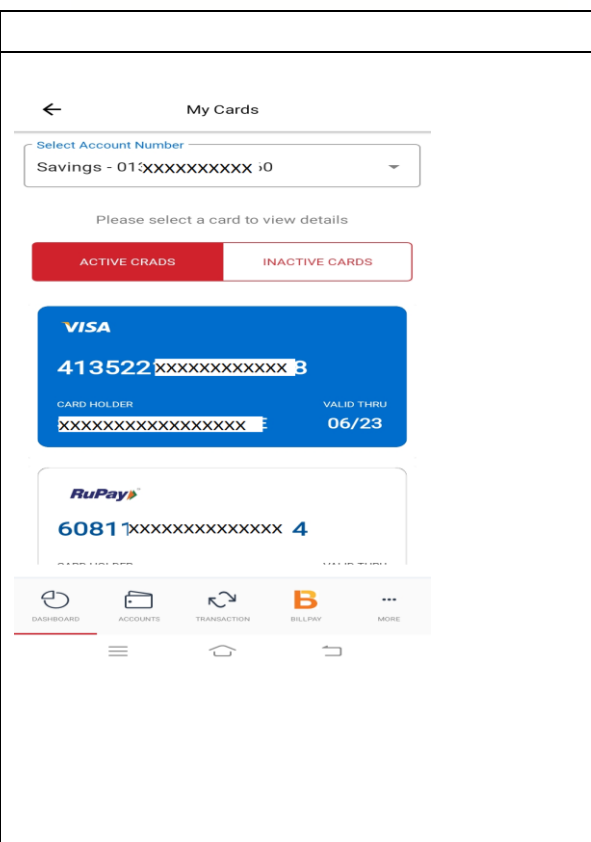
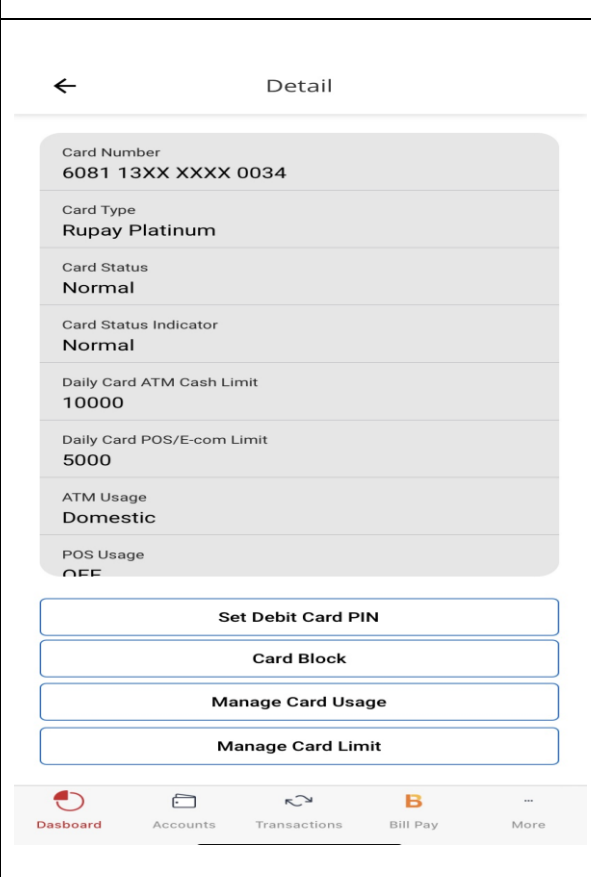
MORE

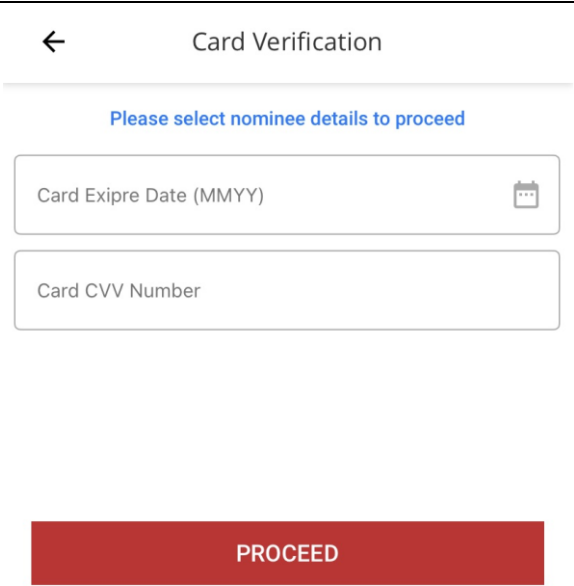
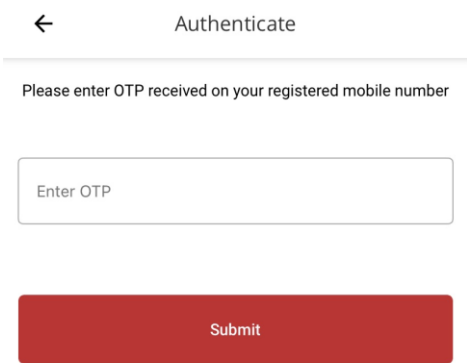
If cheque is already paid then it can not be stopped

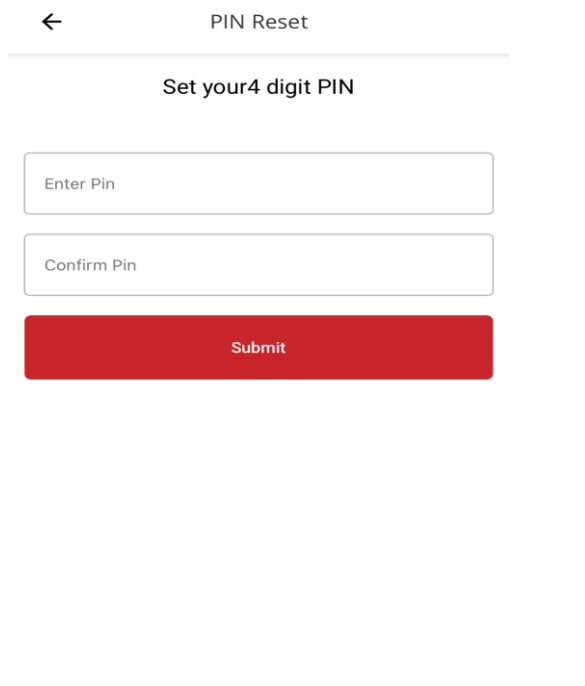
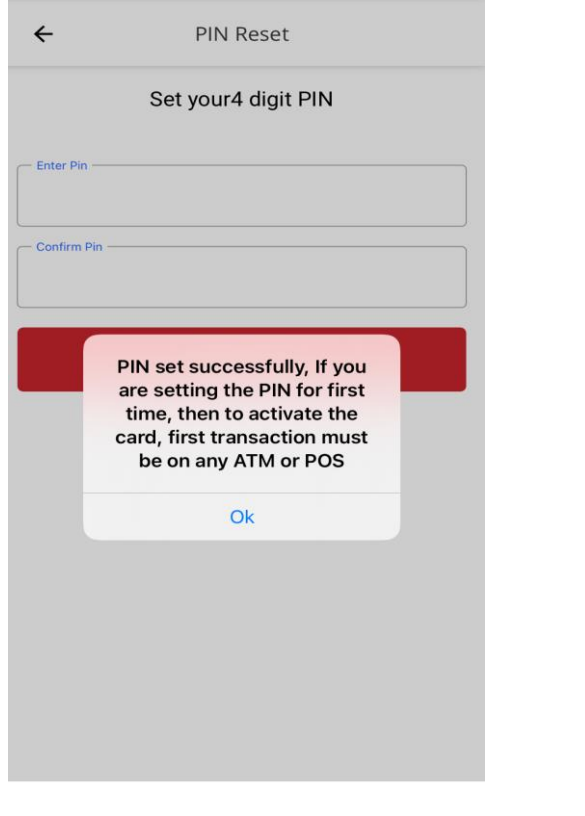


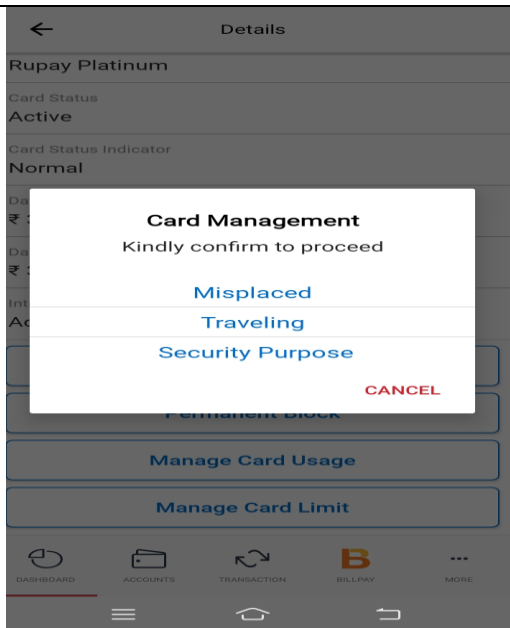
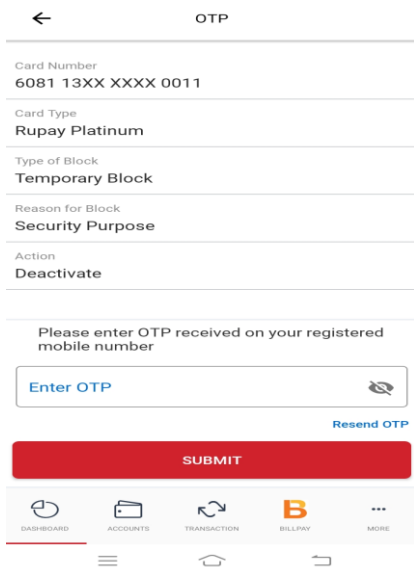
If cheque is already stopped then....

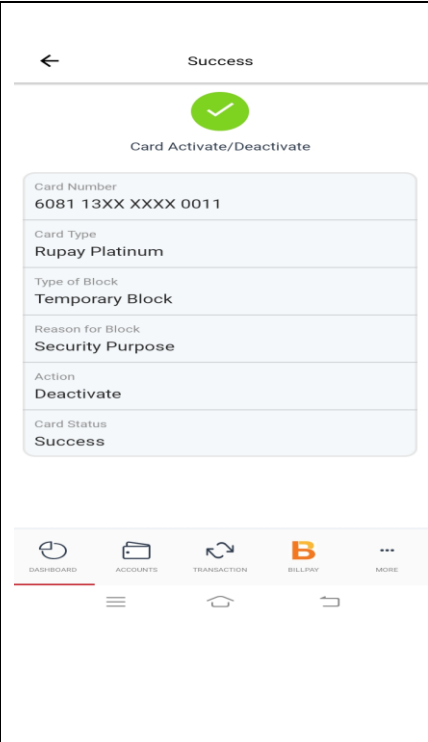
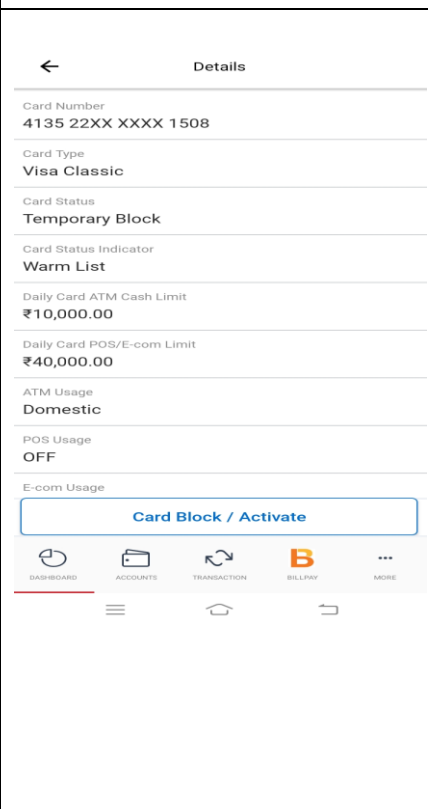


<p>4) Card Management</p> <p>After selecting 'card' icon, and selecting the account from drop down user can see the linked cards (RuPay as well as VISA)</p> <p>Inactive cards are those cards (New, renewed) of which 'Green PIN' is yet to be done</p>	
<p>After selecting specific card user will get this screen, default information</p> <ol style="list-style-type: none"> 1. Green Pin 2. Card status 3. Daily card ATM cash limit 4. Daily POS/E-com limit 5. ATM usage 6. POS usage 7. E-com usage 	

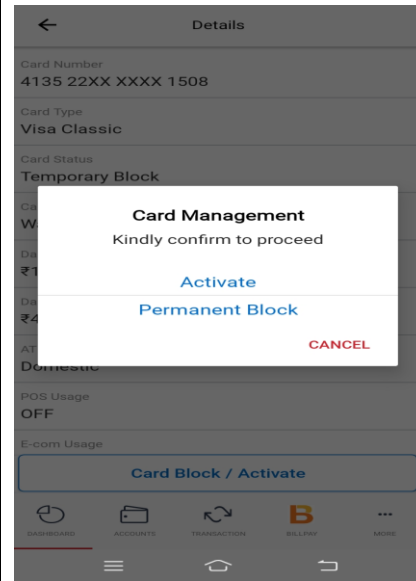
<p>A) Green Pin</p> <p>Tap on Set Debit Card Pin and customer will see the screen aside. Enter expiry date and CVV (printed on backside of physical card)</p>	 <p>The screenshot shows the 'Card Verification' screen. At the top, there is a back arrow and the title 'Card Verification'. Below the title, a blue instruction text says 'Please select nominee details to proceed'. There are two input fields: 'Card Expire Date (MMYY)' with a calendar icon on the right, and 'Card CVV Number'. At the bottom, there is a large red button labeled 'PROCEED'.</p>
<p>Once CVV and Expiry date of the card entered , OTP enter screen will be populated.</p> <p>Simultaneously One time password (OTP) will be received at customer's registered mobile number.</p>	 <p>The screenshot shows the 'Authenticate' screen. At the top, there is a back arrow and the title 'Authenticate'. Below the title, a grey instruction text says 'Please enter OTP received on your registered mobile number'. There is one input field labeled 'Enter OTP'. At the bottom, there is a large red button labeled 'Submit'.</p>

<p>Once OTP entered and submitted , next screen will be enter and re enter ATM PIN. Customer to enter and re-enter PIN for his/her desire and tap on submit for PIN set</p>	 <p>The screenshot shows the 'PIN Reset' screen. At the top, there is a back arrow and the title 'PIN Reset'. Below the title is a subtitle 'Set your 4 digit PIN'. There are two input fields: 'Enter Pin' and 'Confirm Pin'. At the bottom, there is a red 'Submit' button.</p>
<p>Once entered as well as re entered pin (which is similar with each other) are submitted aside screen will be populated with successful PIN set confirmation.</p>	 <p>The screenshot shows the 'PIN Reset' screen with a confirmation message. The title 'PIN Reset' and subtitle 'Set your 4 digit PIN' are at the top. Below the input fields, there is a red banner with white text: 'PIN set successfully, If you are setting the PIN for first time, then to activate the card, first transaction must be on any ATM or POS'. At the bottom of the banner is an 'Ok' button.</p>

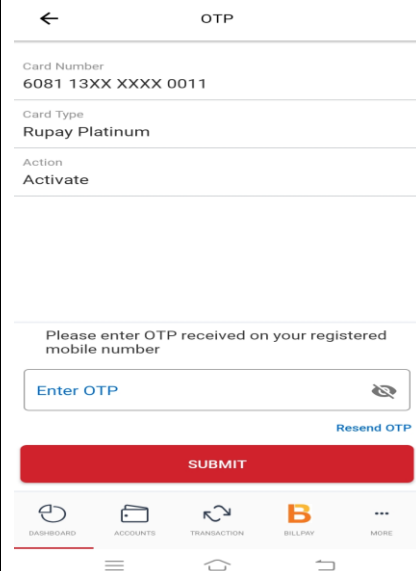
<p>B) Card block</p> <p>After selecting card block option, user can block his card either 'Temporary' or 'Permanently'</p> <p>Please note: Only 'Temporary blocked card' can be activated by user and 'Permanently blocked can not be activated, need to apply fresh</p>	
<p>OTP page</p>	

Success page after blocking card	 <p>The screenshot shows a 'Success' message with a green checkmark. Below it, the text 'Card Activate/Deactivate' is displayed. A list of card details follows: Card Number (6081 13XX XXXX 0011), Card Type (Rupay Platinum), Type of Block (Temporary Block), Reason for Block (Security Purpose), Action (Deactivate), and Card Status (Success). At the bottom, there is a navigation bar with icons for Dashboard, Accounts, Transaction, Bill Pay, and More.</p>
Temporary blocked card can be	
<ul style="list-style-type: none"> a. Activated b. Permanent blocked 	 <p>The screenshot shows a 'Details' page for a card. It lists the following information: Card Number (4135 22XX XXXX 1508), Card Type (Visa Classic), Card Status (Temporary Block), Card Status Indicator (Warm List), Daily Card ATM Cash Limit (₹10,000.00), Daily Card POS/E-com Limit (₹40,000.00), ATM Usage (Domestic), POS Usage (OFF), and E-com Usage. At the bottom, there is a button labeled 'Card Block / Activate' and a navigation bar with icons for Dashboard, Accounts, Transaction, Bill Pay, and More.</p>

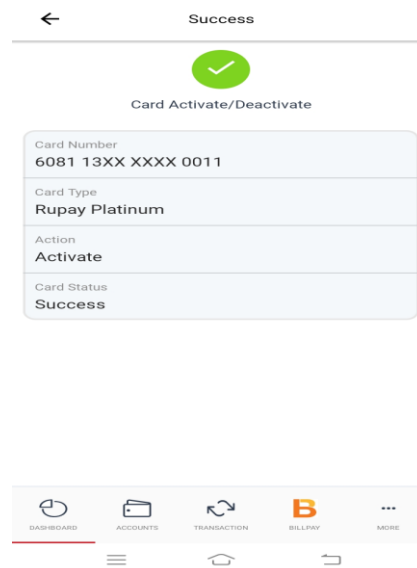
User can activate **ONLY** 'temporary blocked' card on its own.



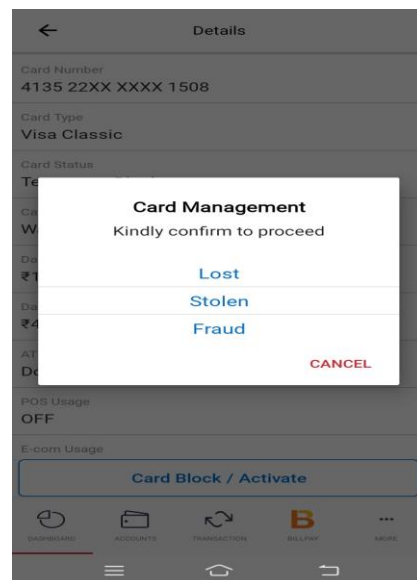
OTP screen

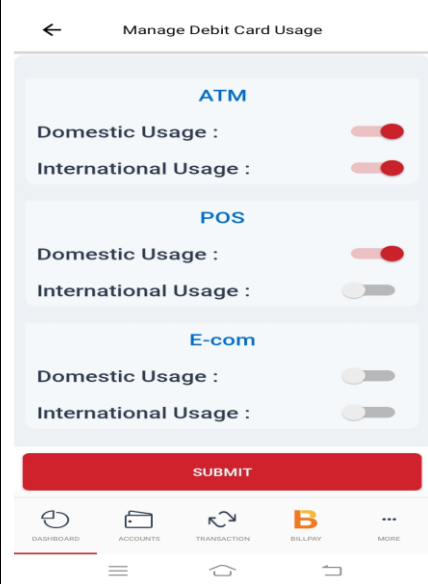
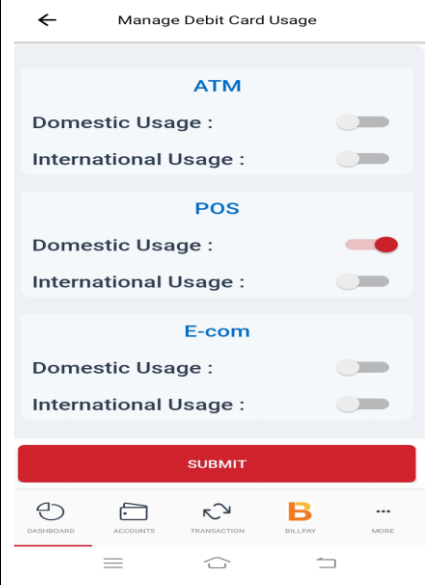


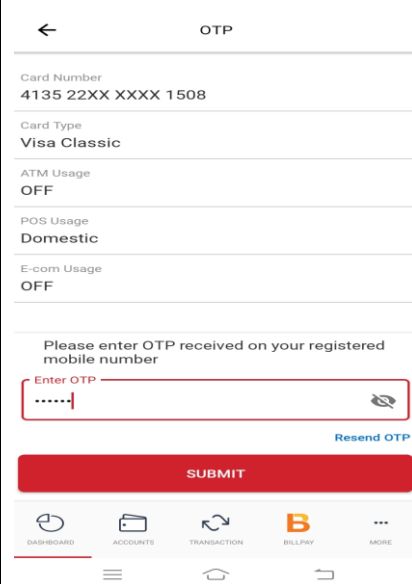
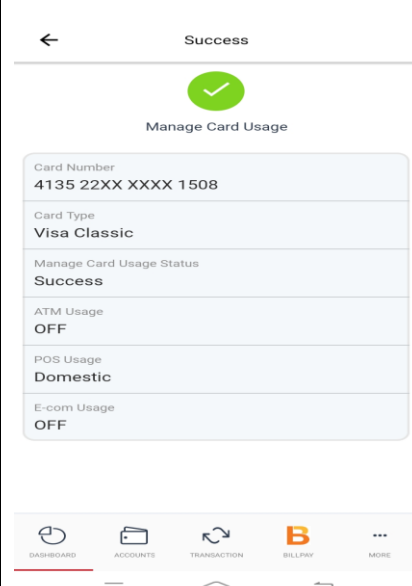
Success receipt of Activation of card action

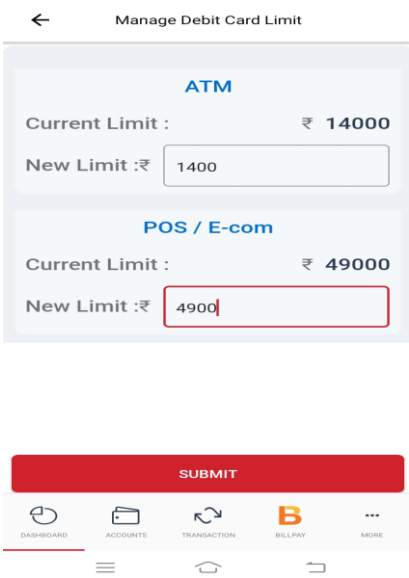
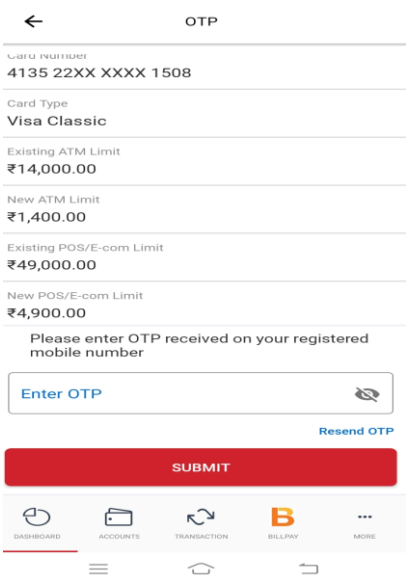


Reasons for making card 'permanently block'.

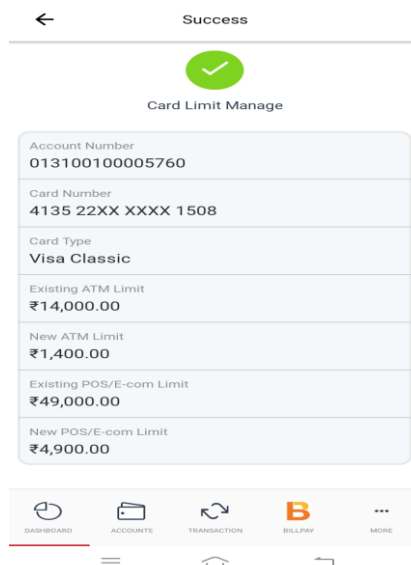


<p>A) Manage card usage</p> <p>For VISA card user can see this screen For RuPay card for ATM, POS and E-com, only Domestic usage is available</p>	
<p>User can change usage control as per his/her requirement</p>	

OTP page	 <p>The screenshot shows the 'OTP' page of the NKGSB mobile app. At the top, there is a back arrow and the title 'OTP'. Below this, a list of card details is displayed: Card Number (4135 22XX XXXX 1508), Card Type (Visa Classic), ATM Usage (OFF), POS Usage (Domestic), and E-com Usage (OFF). A prompt asks the user to 'Please enter OTP received on your registered mobile number'. Below the prompt is an input field with a red border and a 'Resend OTP' link. A red 'SUBMIT' button is positioned below the input field. At the bottom, there is a navigation bar with icons for Dashboard, Accounts, Transaction, Billpay, and More.</p>
Success page	 <p>The screenshot shows the 'Success' page of the NKGSB mobile app. At the top, there is a back arrow and the title 'Success'. Below this is a green checkmark icon and the text 'Manage Card Usage'. A list of card details is displayed: Card Number (4135 22XX XXXX 1508), Card Type (Visa Classic), Manage Card Usage Status (Success), ATM Usage (OFF), POS Usage (Domestic), and E-com Usage (OFF). At the bottom, there is a navigation bar with icons for Dashboard, Accounts, Transaction, Billpay, and More.</p>

<p>B) Manage Debit card limit</p> <p>User can set his 'Daily ATM cash Limit' or/and combined 'POS/E-com limit'</p> <p>Please note : ATM limit can be multiple of 100 (min. Rs.100/-) POS/E-com limit can be min. Re.1/-</p>	
<p>OTP page</p> <p>User can see</p> <ul style="list-style-type: none"> ➔ Earlier limit ➔ New limit set by user 	

Success page



Success

Card Limit Manage

Account Number	013100100005760
Card Number	4135 22XX XXXX 1508
Card Type	Visa Classic
Existing ATM Limit	₹14,000.00
New ATM Limit	₹1,400.00
Existing POS/E-com Limit	₹49,000.00
New POS/E-com Limit	₹4,900.00

DASHBOARD ACCOUNTS TRANSACTION BILLPAY MORE

5. open TD
- User can select account from which funds to be transferred
 - Branch in which TD should get open
 - Scheme under which TD should get open

Nominee tab be default will be 'YES'



Please select details to Proceed

Select Debit Account

Over Draft - 0321303000000018

Bank Branch

ANDHERI

Term Deposit Type

QIRP (Quarterly Cumulative Interest)

Deposit Amount

1000

Duration (Months)

13

Interest Rate

Nominee Details (Yes) ☒

PROCEED WITH NOMINEE DETAILS

DASHBOARD ACCOUNTS TRANSACTION BILLPAY MORE

Nominee details page

a)

←

Nominee Details

Please select nominee details to Proceed

Enter Nominee Name

Relation with you

Address

City

State

Zip Code

Country

DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

b)

←

Nominee Details

City

State

Zip Code

Country

Nominee Minor (No) ☐

Enter Date of Birth

PROCEED

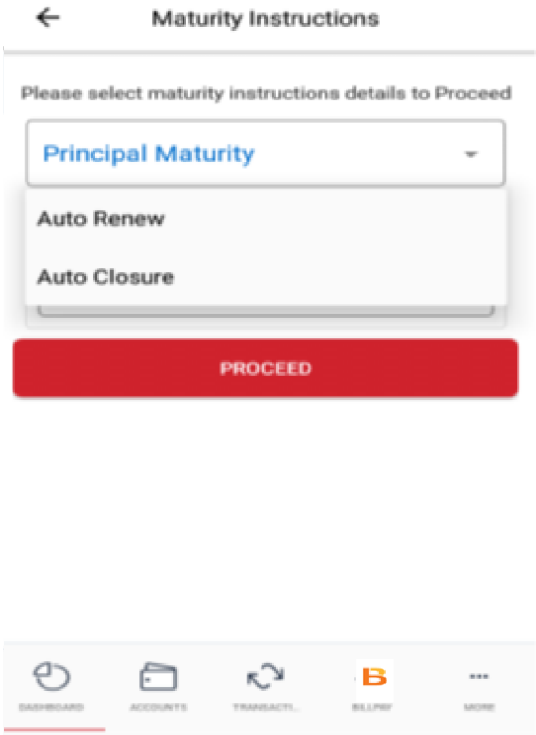
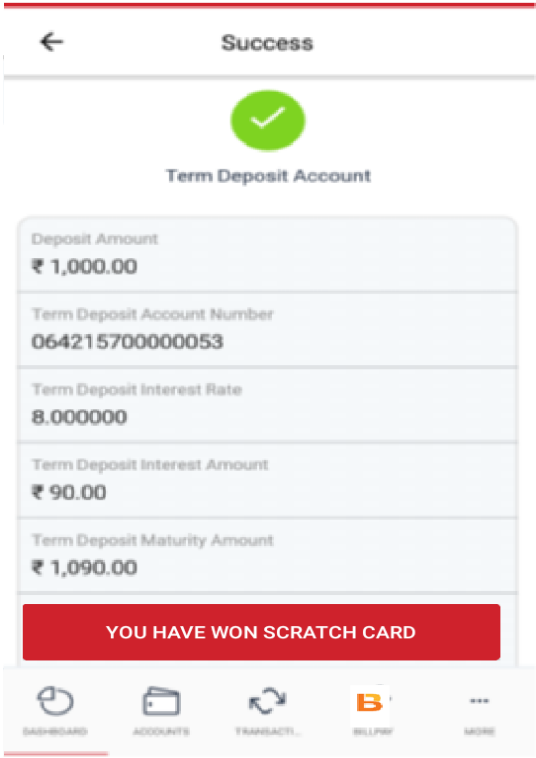
DASHBOARD

ACCOUNTS

TRANSACTIONS

BILLPAY

MORE

Maturity Instruction	 <p>The screenshot shows the 'Maturity Instructions' screen. At the top, there is a back arrow and the title 'Maturity Instructions'. Below this, a message says 'Please select maturity instructions details to Proceed'. There is a dropdown menu currently showing 'Principal Maturity'. Below the dropdown are two options: 'Auto Renew' and 'Auto Closure'. At the bottom of the screen is a large red button labeled 'PROCEED'. A bottom navigation bar contains icons for Dashboard, Accounts, Transactions, Bills Pay, and More.</p>
<p>After entering OTP</p> <p>User can get scratch card after clicking on the 'red button'</p>	 <p>The screenshot shows the 'Success' screen. At the top, there is a back arrow and the title 'Success'. Below this is a green checkmark icon and the text 'Term Deposit Account'. A list of details is shown: Deposit Amount ₹ 1,000.00, Term Deposit Account Number 064215700000053, Term Deposit Interest Rate 8.000000, Term Deposit Interest Amount ₹ 90.00, and Term Deposit Maturity Amount ₹ 1,090.00. At the bottom is a large red button labeled 'YOU HAVE WON SCRATCH CARD'. The same bottom navigation bar is present.</p>

RECHARGE - BILL PAY

← Recharge

Category

Utility

Subcategory

PREPAID MOBILE

Biller Name

VODAFONE PREPAID

Mobile Number

9167973609

Amount

100

Payment Account

0131XXXXXXX4000

RECHARGE



DASHBOARD



ACCOUNTS



TRANSACTIONS



BILLPAY



MORE

OTP page

← OTP

Biller

VODAFONE PREPAID

Biller Category

Utility

Biller Sub Category

PREPAID MOBILE

Mobile Number

9167973609

Account Number

013100100004000

Recharge Amount

100

Please enter OTP received on your registered mobile number



DASHBOARD



ACCOUNTS




TRANSACTIONS



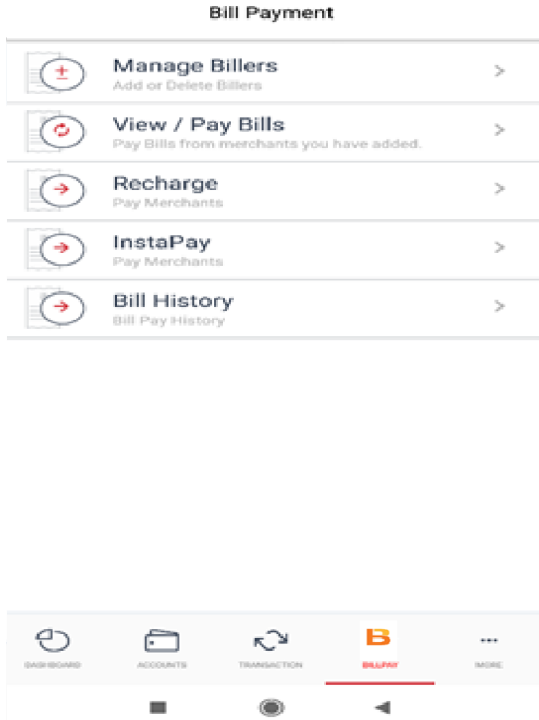
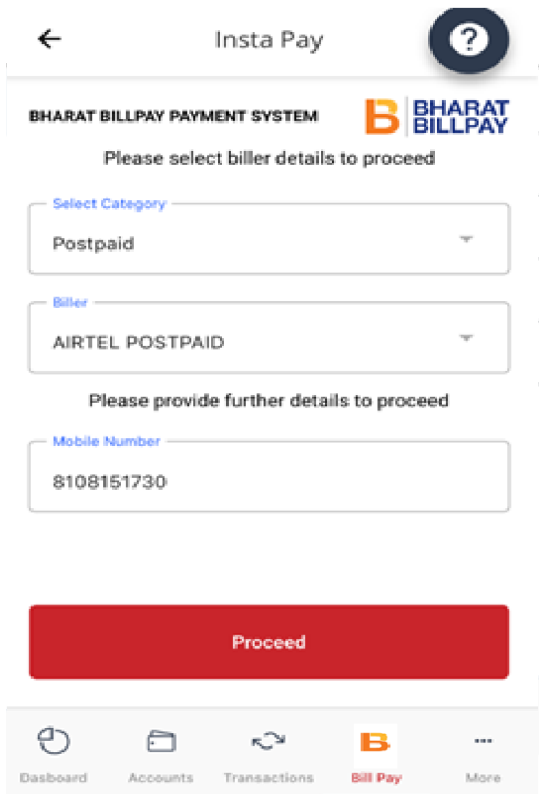
BILLPAY



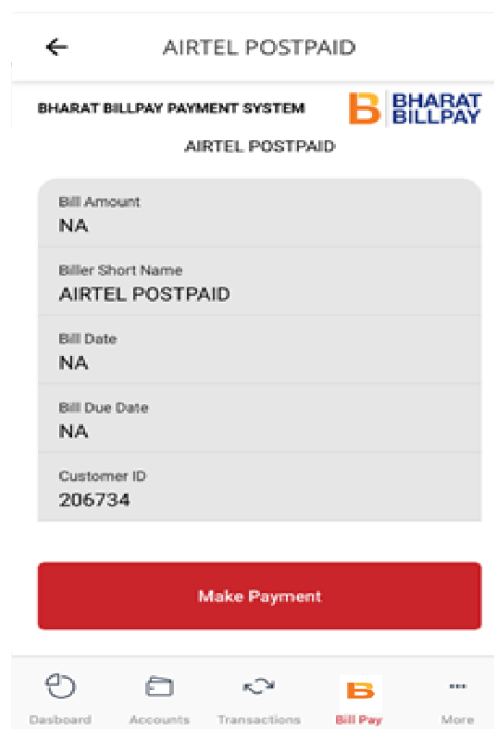
MORE

Payment success message for 'Recharge'	<div> <div>←</div> <div>Success</div> </div> <div>  <p>Recharge payment done successfully</p> </div> <div> <div>Recharge Status</div> <div>SUCCESS</div> </div> <div> <div>Account Number</div> <div>013100100004000</div> </div> <div> <div>Recharge Amount</div> <div>100</div> </div> <div>YOU HAVE WON SCRATCH CARD</div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTION</div> <div>BILLPAY</div> <div>MORE</div> </div>

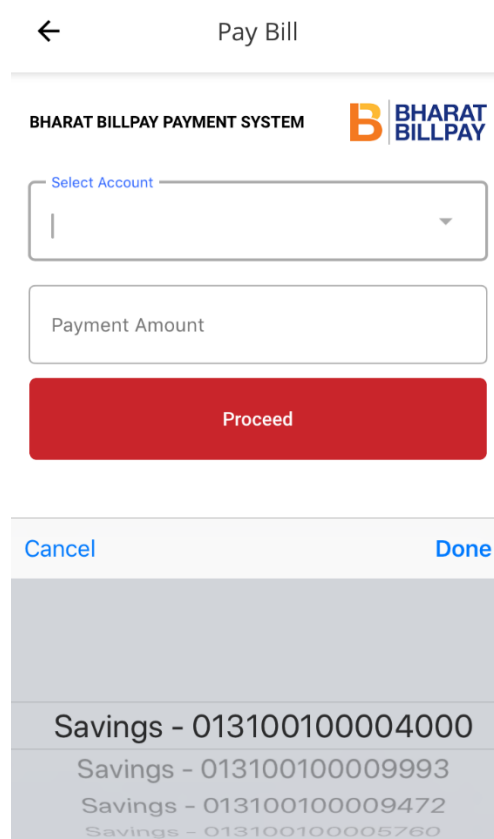
	<div> <div>←</div> <div>OTP</div> </div> <div> <div> <div>Billers</div> <div>MTNL Dolphin Mumbai</div> </div> <div> <div>Billers Short Name</div> <div>Mtnl</div> </div> <div> <div>Billers Category</div> <div>Telecom</div> </div> <div> <div>Billers Sub Category</div> <div>Mobile</div> </div> <div> <div>BBPS Status</div> <div>Not Available</div> </div> <div> <div>Mobile Number</div> <div>919969043381</div> </div> <div> <div>Account Number</div> <div>123546738</div> </div> </div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTIONS</div> <div>BILLPAY</div> <div>MORE</div> </div>
<div>Billers added successfully</div>	<div> <div>←</div> <div>Success</div> </div> <div> <div>✓</div> <div>Billers added and autopay failed</div> </div> <div> <div> <div>Billers</div> <div>MTNL Dolphin Mumbai</div> </div> <div> <div>Billers Short Name</div> <div>Mtnl</div> </div> <div> <div>Billers Category</div> <div>Telecom</div> </div> <div> <div>Billers Sub Category</div> <div>Mobile</div> </div> <div> <div>BBPS Status</div> <div>Not Available</div> </div> <div> <div>Mobile Number</div> <div>919969043381</div> </div> </div> <div> <div>DASHBOARD</div> <div>ACCOUNTS</div> <div>TRANSACTIONS</div> <div>BILLPAY</div> <div>MORE</div> </div>

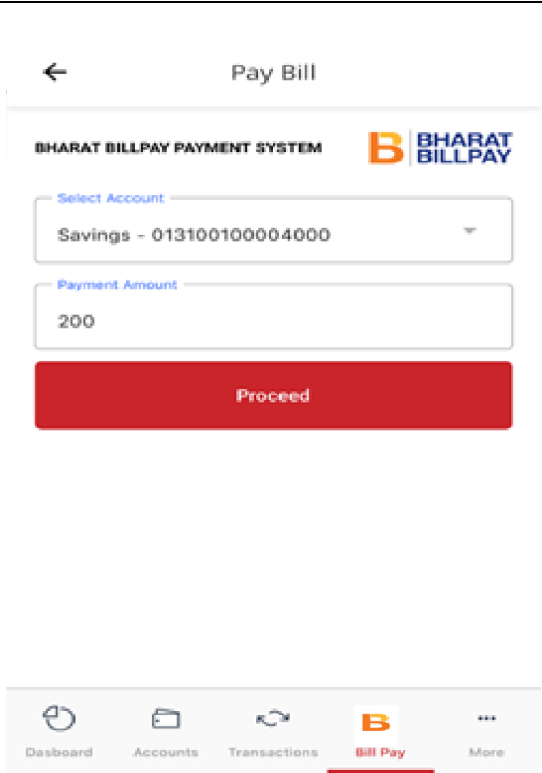
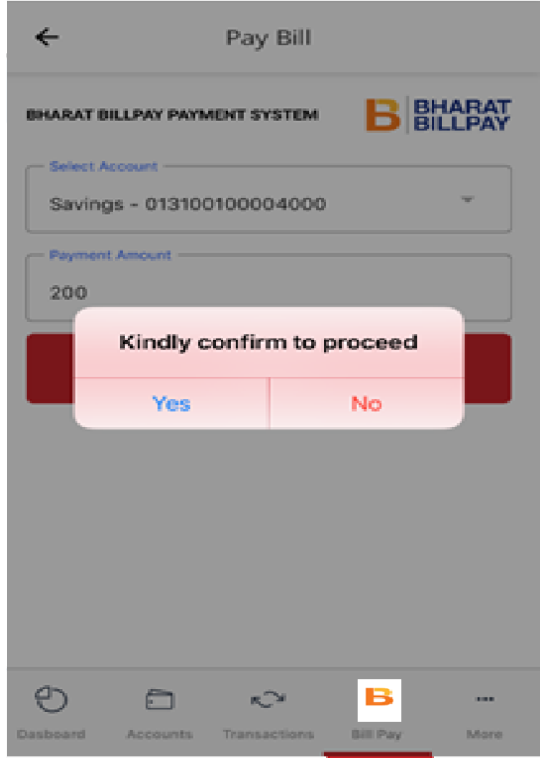
Instapay	 <p>The screenshot shows the 'Bill Payment' section of the Instapay app. It lists five options: 'Manage Billers' (Add or Delete Billers), 'View / Pay Bills' (Pay Bills from merchants you have added), 'Recharge' (Pay Merchants), 'InstaPay' (Pay Merchants), and 'Bill History' (Bill Pay History). At the bottom, there is a navigation bar with icons for Dashboard, Accounts, Transaction, Bill Pay (highlighted), and More.</p>
Any biller can be selected by user	 <p>The screenshot shows the 'Insta Pay' screen in the app. It prompts the user to 'Please select biller details to proceed'. There are two dropdown menus: 'Select Category' (set to 'Postpaid') and 'Biller' (set to 'AIRTEL POSTPAID'). Below these, it says 'Please provide further details to proceed' and shows a 'Mobile Number' field with the value '8108151730'. A large red 'Proceed' button is at the bottom. The navigation bar at the very bottom is the same as in the previous screenshot.</p>

Before making payment system shows details of the billers



User has to select the account through which he/she wants to debit and pay



Amount to be entered	
Again system will ask confirmation page	

OTP page

←

Transfer Detail

BHARAT BILLPAY PAYMENT SYSTEM

B BHARAT BILLPAY

Bills Details

BBPOU Name

BillDesk

Total Amount

₹ 200.00

Customer Account Number

013100100004000

Mobile Number

8108151730

Enter OTP sent your registered mobile

Enter OTP

•••••

Resend OTP

Proceed

Dashboard

Accounts

Transactions

Bill Pay

More

Payment success screen
1)

←

Pay Bill Success

BHARAT BILLPAY PAYMENT SYSTEM

B BHARAT BILLPAY

✓

Bills Details

BBPOU Name

BillDesk

Total Amount

₹ 200.00

Customer Account Number

013100100004000

Mobile Number

8108151730

Biller Short Name

AIRTEL POSTPAID

YOU HAVE WON SCRATCH CARD

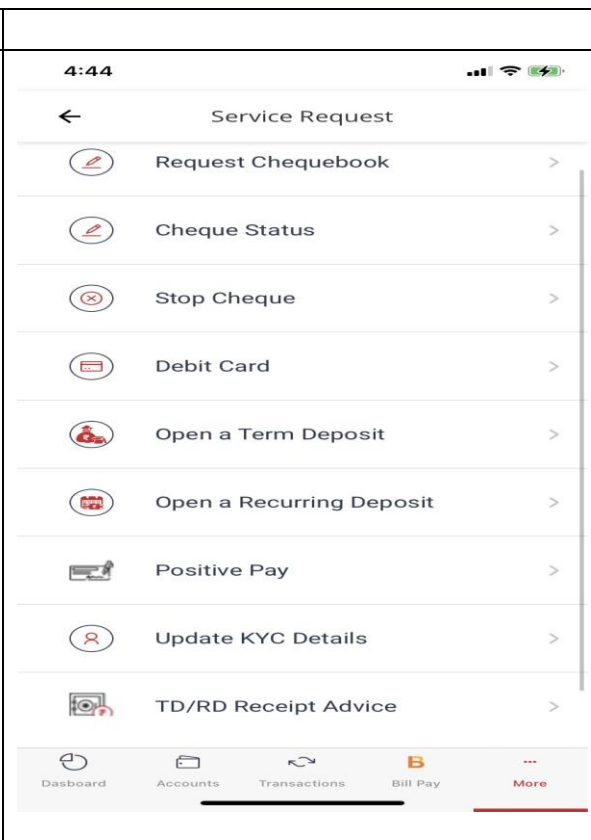
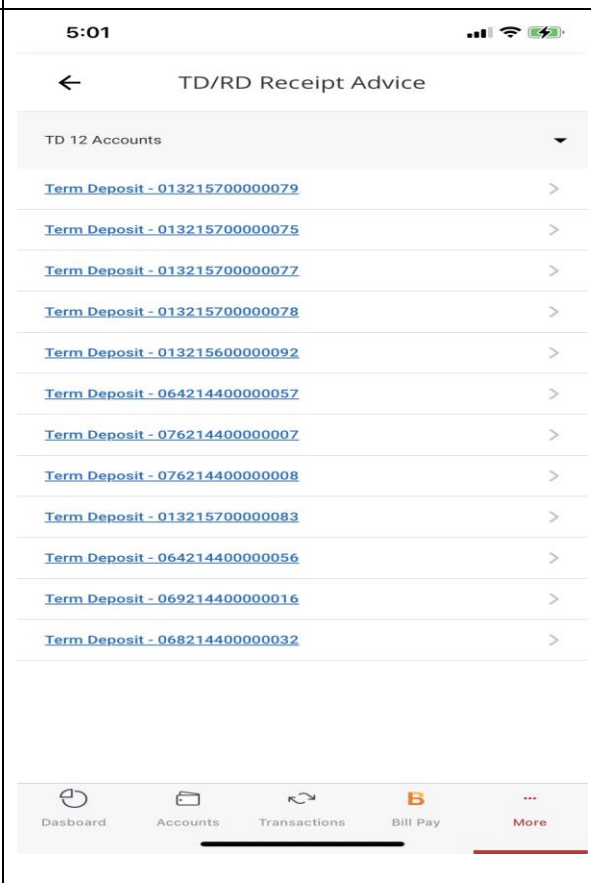
Dashboard

Accounts

Transactions

Bill Pay

More

<p>TD RD Receipt Advice</p> <p>Tap on last option "TD/RD Receipt Advice" in a screen aside -</p>	
<p>Customer to select required TD account number to view/download/email linked receipt</p>	

Once account number selected customer will view 3 options

- 1.To view TD/RD with details
- 2.To email TD/RD on registered email ID
- 3.To download TD/RD on mobile handset

5:01

← Advice Detail

Name
ATUL V KAKIRDE
Deposit No.

VIEW TD/RD ADVICE DETAILS

EMAIL TD/RD ADVICE

DOWNLOAD TD/RD ADVICE

Dashboard Accounts Transactions Bill Pay More

View TD/RD Advice Details

5:02

← Advice Detail

Customer Number

Name
ATUL V KAKIRDE

Deposit Number

Deposit Branch
DOMBIVALI E

Deposit Start Date
21-01-2021

Period of Deposit
12 Months

Deposit Amount

Scheme Details
STAFF QUARTERLY INT REINVESTMENT
CALANDER QUARTER

Interest Credit Account

Maturity Amount

Dashboard Accounts Transactions Bill Pay More

Email TD/RD ADVICE

