

## NKGSB CO-OP BANK LTD INFORMATION TECHNOLOGY DEPARTMENT

## USER MANUAL ON MOBILE BANKING APPLICATION [QUICK MOBIL]

Version 1.6













## ATM branch /Locator icon <del>(</del> Locators Girgaum ATM / Branch Mumbai Central **≰**Maps Contact icon $\leftarrow$ Contact Us **Customer Care Number** 022-2860 2000 Email quickmobilsupport@nkgsb-bank.com To Contact Our Branches Click Here Your App Version Is 0.4.6(1)





Quick Mobil	
FAQs icon	← FAQs
	TAGE
	What is NKGSB Bank Mobile Banking Application - Quick MOBIL?  NKGSB Quick MOBIL is a mobile application that allows you to access your bank account(s) using a mobile phone or any smart hand held device. You can view account related information, transfer funds, pay bills and recharge your mobile and a lot more using this application.
	Who can use NKGSB Quick MOBIL application?  An existing NKGSB Bank customer with a savings/current account (Proprietor) can avail the mobile banking facility.  BEligibility — Type of Account: Constitution (Mode of Operation) Saving Account: Single (Self) - Joint (Either or Survivor) Cash Credit Account: Single (Proprietor) - Joint (Either or Survivor) Cash Credit Account: Single (Self) - Joint (Either or Survivor) Overdraft Account: Single (Self) - Joint (Either or Survivor)
	What are the facilities available on NKGSB Quick MOBIL?
	NKGSB Quick MOBIL is very simple to use. @Facilities are available like Mini statement, Balance Enquiry, Funds Transfer, Bill payments and Mobile recharges. NKGSB Quick MOBIL also gives you added features like ATM/Branch
Privacy Policy icon	← Privacy Policy
	Preamble  "NKGSB BANK", or "NKGSB Co-operative Bank Ltd." or "Bank" means "NKGSB Co-operative Bank Ltd." being Registered under the Multi State Co-operative Societies Act, 2002, under registration No. MSCS/CR/64/96 of 29/11/1996 and having its Registered Office at Laxmi Sadan, 361, V.P. Road, Girgaum, Mumbai 400004 This Mobile Privacy Policy ("Policy") applied to users of mobile banking of the "NKGSB Co-operative Bank Ltd. or "you" The term NKGSB Co-operative Bank Ltd. or "we", "us" or "our" in any mobile banking application we own and control and in this Policy refers to NKGSB Co-operative Bank Ltd. and our affiliates or subsidiaries. This Policy describes how the mobile banking application hereafter known as "QuickMobili or "INKGSB QuickMobili" or "Mobile Banking Application" to collect, use and share information from or about you and explains how the information may be shared or used.  Agreement to Policy  By viewing Mobile Banking Application or [QuickMobil] of NKGSB Co-operative Bank Ltd. or by
	using NKGSB Bank's website "http://www.nkgsb- bank.com" on a mobile device. you consent to this

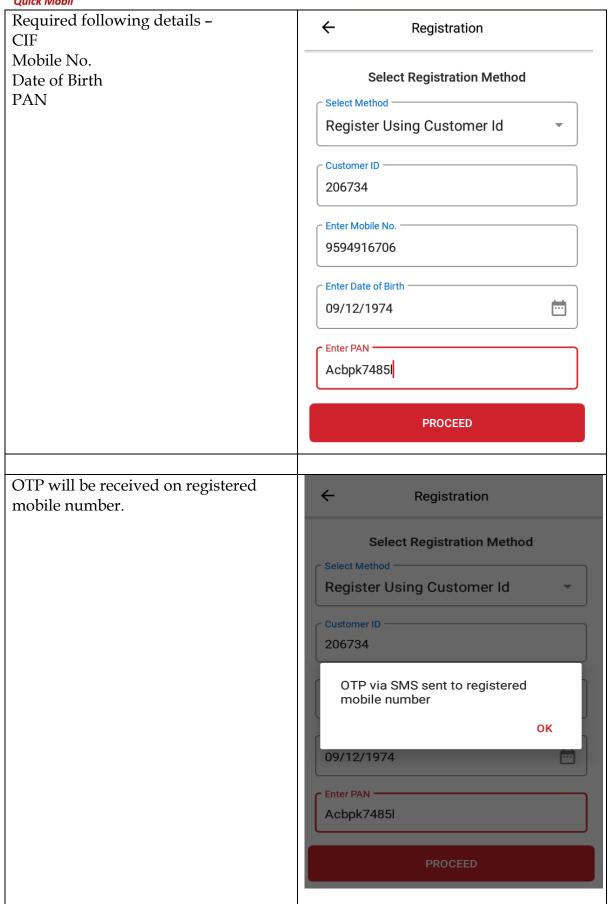




After clicking 'Register' user has to accept 'Terms and conditions'	← Terms & Conditions
	Please click on the link below to view and accept the terms and conditions for using the QuickMobil Application.
	Terms & Condition
	I agree Cancel











Need to enter OTP for Authentication	← Authenticate
	Please enter OTP received on your registered mobile number
	Enter OTP W
	Resend OTP
	SUBMIT
User can create his/her own 6 digits PIN	← Create MPIN
	Create your 6 digit M-pin  Enter M-PIN
	Repeat M-PIN
	PROCEED



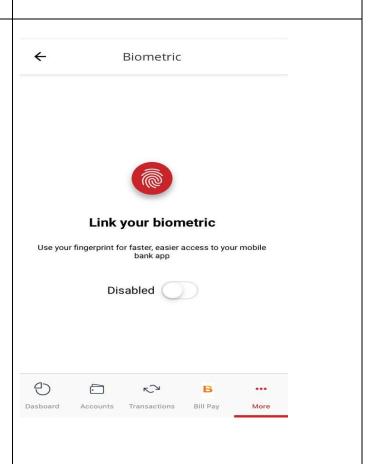


After successful registration or creation of PIN, message will be on the screen

Scratch card for first time registration (one time)



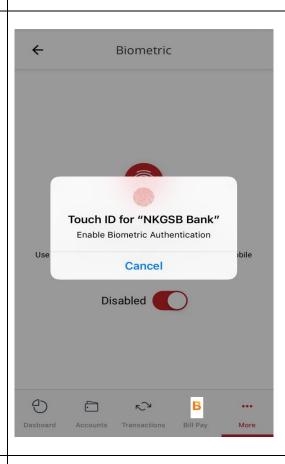
To register through Biometric, user has to enable functionality by giving access







After clicking on the 'Disabled', user will get the message of 'Enable Biometric Authentication'

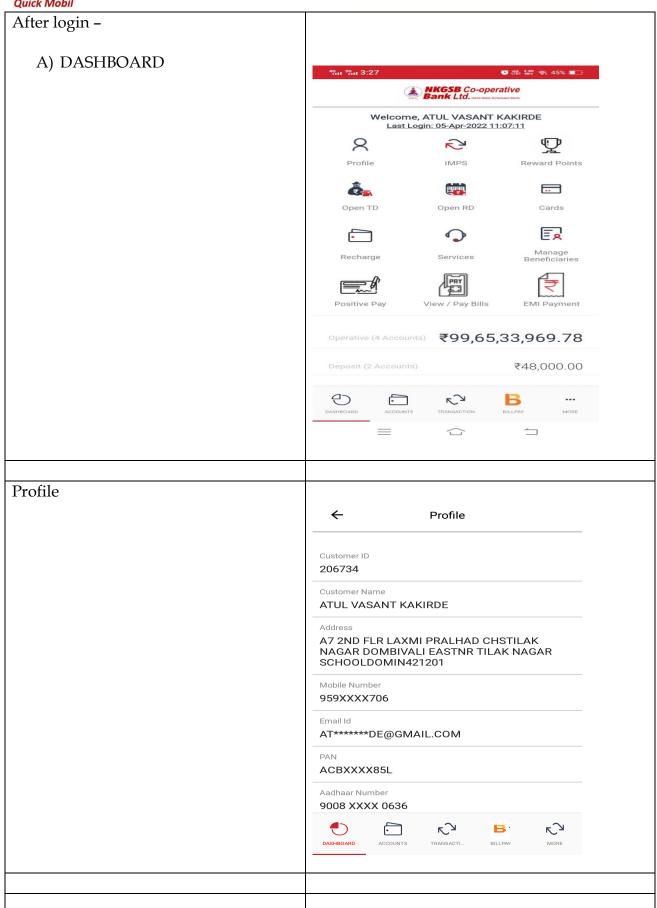


Then user can use 'finger print' login option instead of mPIN option.



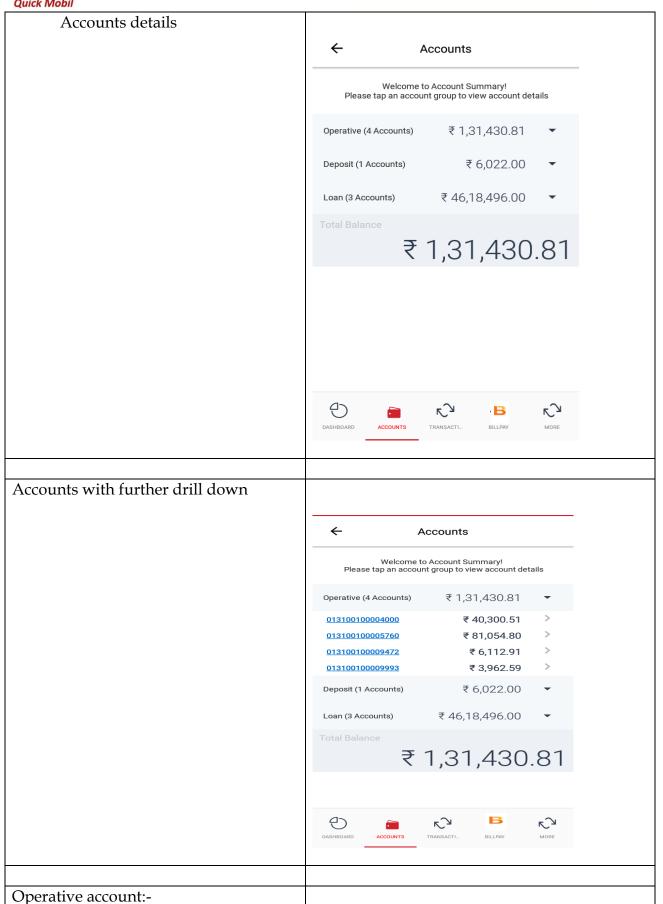






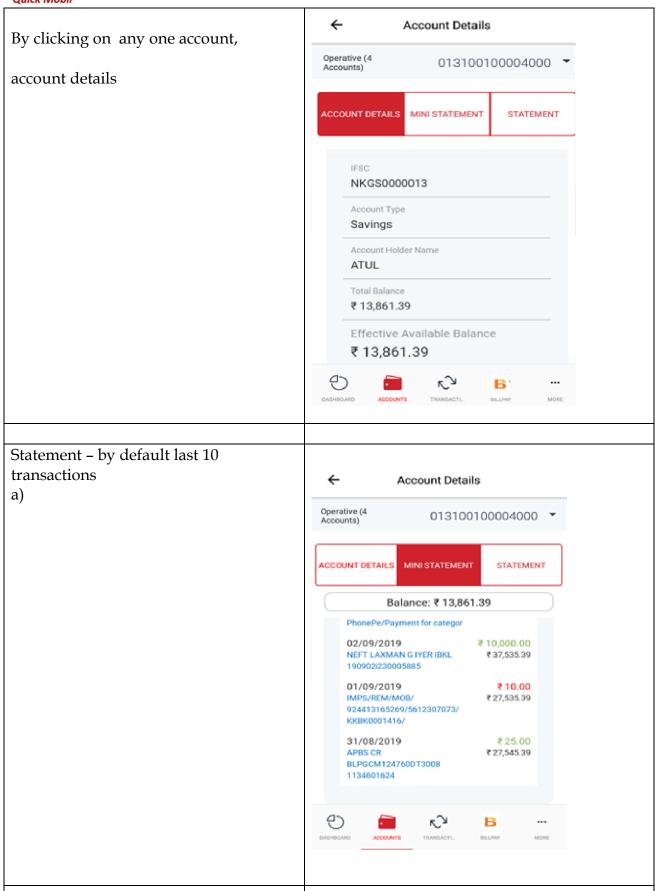






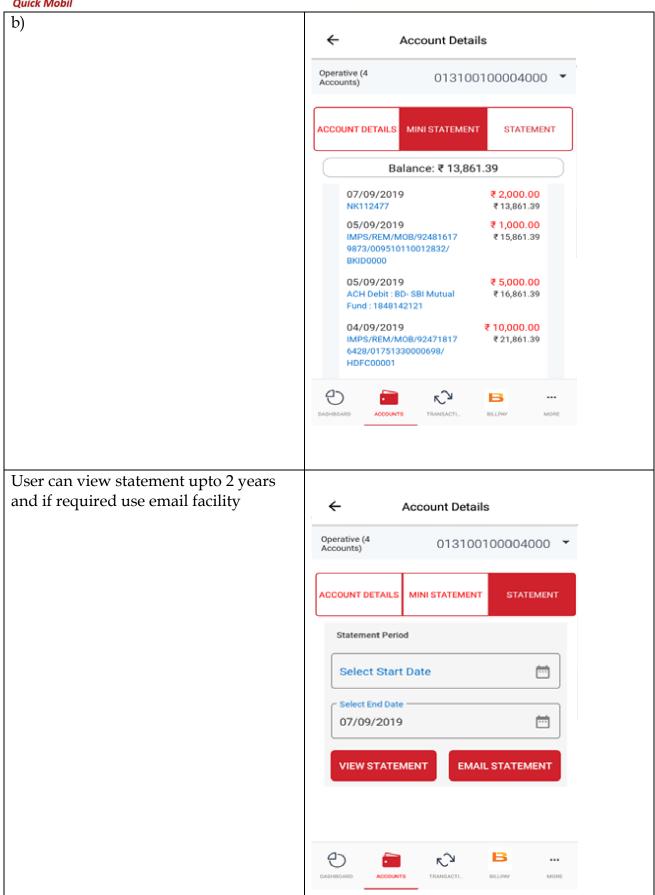












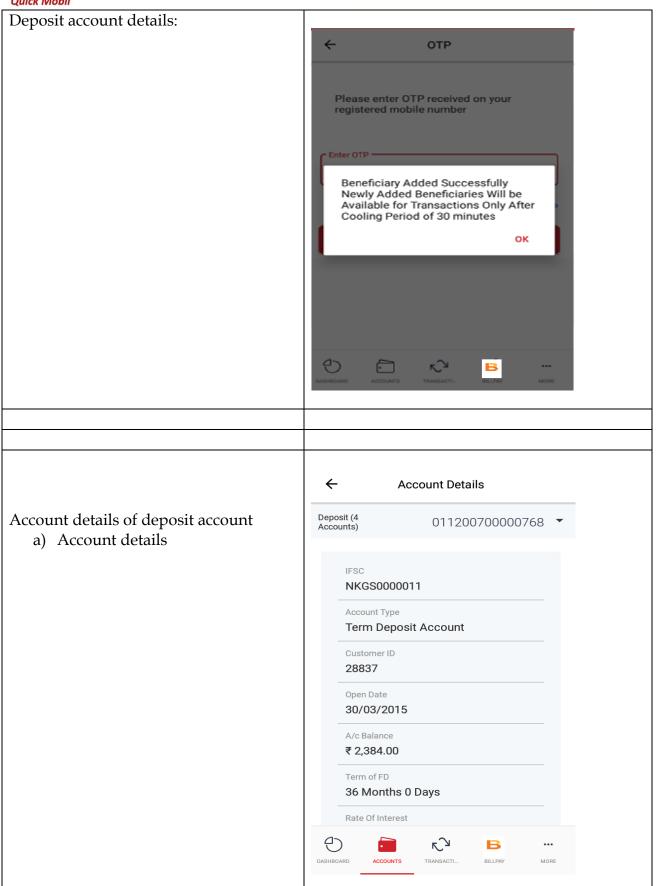




User can go down and take 'period  $\leftarrow$ **Account Details** wise' statement also e.g. upto date 13.08.2018 Mini Statement Instrument Description Balance 13/08/2018 ₹100.00 ₹ 40,300.51 13/08/2018 ₹100.00 ₹ 40,200.51 ₹100.00 13/08/2018 ₹ 40,300.51 13/08/2018 ₹100.00 ₹ 40,400.51 10/08/2018 ₹ 9.00 ₹ 40,500.51 TEST 10/08/2018 ₹11.00 Dr. for :NEFT NKG... ₹ 40,491.51 10/08/2018 ₹ 2.94 Charges for :NEFT... ₹ 40,502.51 10/08/2018 ₹100.00 ₹ 40,505.45 10/08/2018 ₹ 1.00  $\mathcal{L}_{\mathcal{A}}$  $\mathcal{L}_{\mathcal{J}}$ TRANSACTI.. BILLPAY ACCOUNTS MORE From 01.04.2018 (there were no transactions from 01.04.2018 till  $\leftarrow$ **Account Details** 03.04.2018) ₹ 25,628.00 27/04/2018 SALARY Apr18 ₹ 6,98,217.27 25/04/2018 ₹ 210.00 FRANKING CHAR... ₹ 6,72,589.27 265023 19/04/2018 ₹ 2,328.00 SHIV SMRUTI CO ₹ 6,72,799.27 10/04/2018 ₹ 1,000.00 ₹ 6,75,127.27 10/04/2018 ₹756.00 ₹ 6,76,127.27 10/04/2018 ₹ 2.94 Charges for :NEFT... ₹ 6,76,883.27 05/04/2018 414157 ₹ 10.000.00 ₹ 6,76,886.21 CASH-E 05/04/2018 ₹136.44 I/W APBS CREDIT .. ₹ 6,86,886.21 04/04/2018 ₹ 375.00 NKGSBMOB/WIB/.. ₹ 6,86,749.77 Statement Period  $\mathcal{L}_{\mathcal{J}}$  $\sqrt{3}$ В

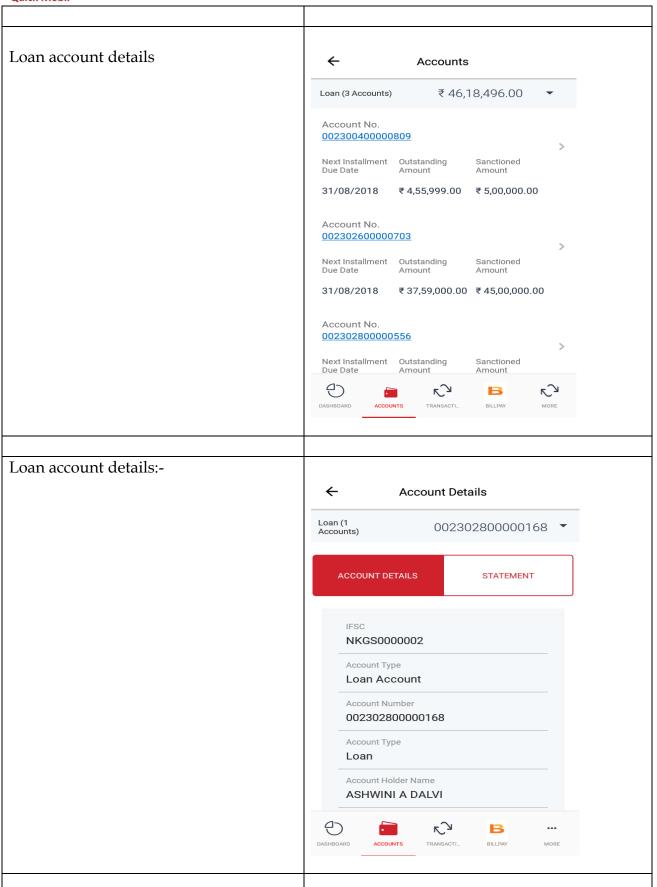






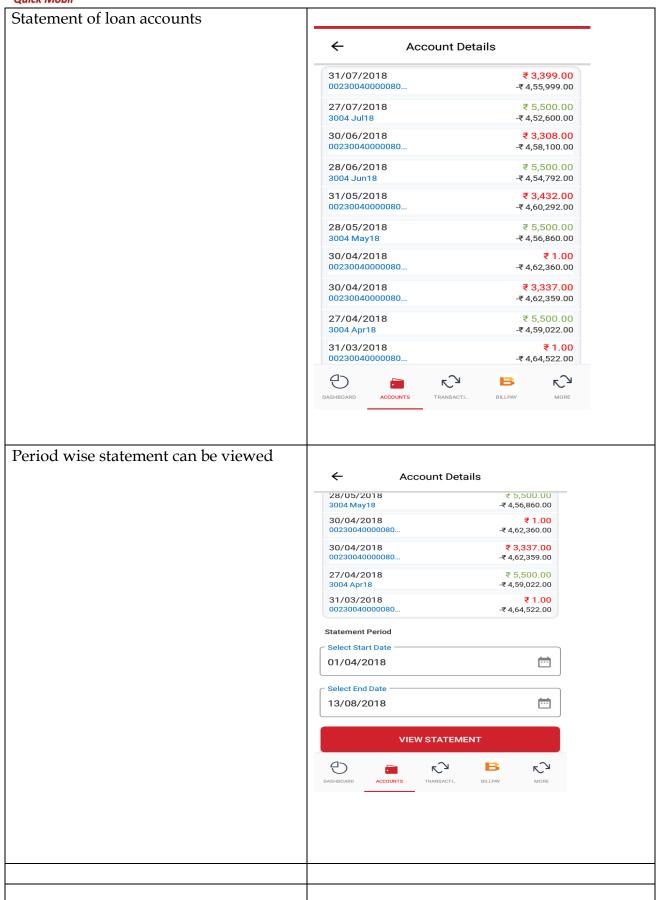






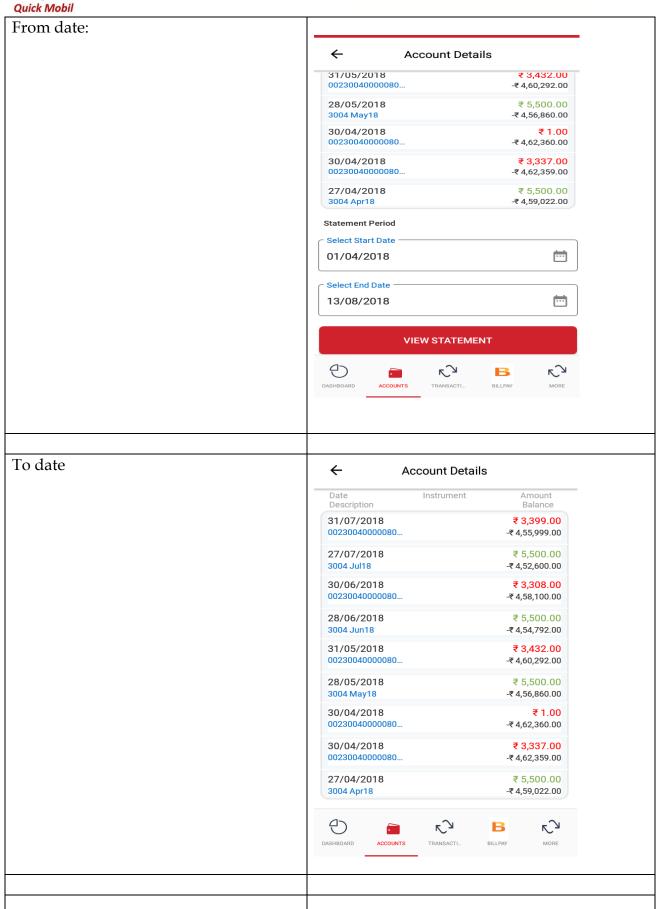






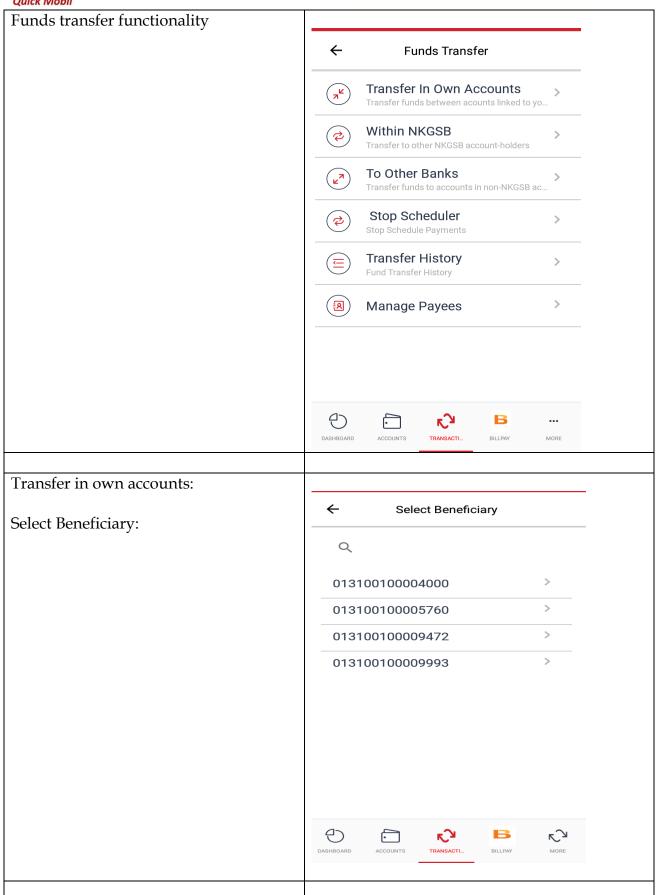






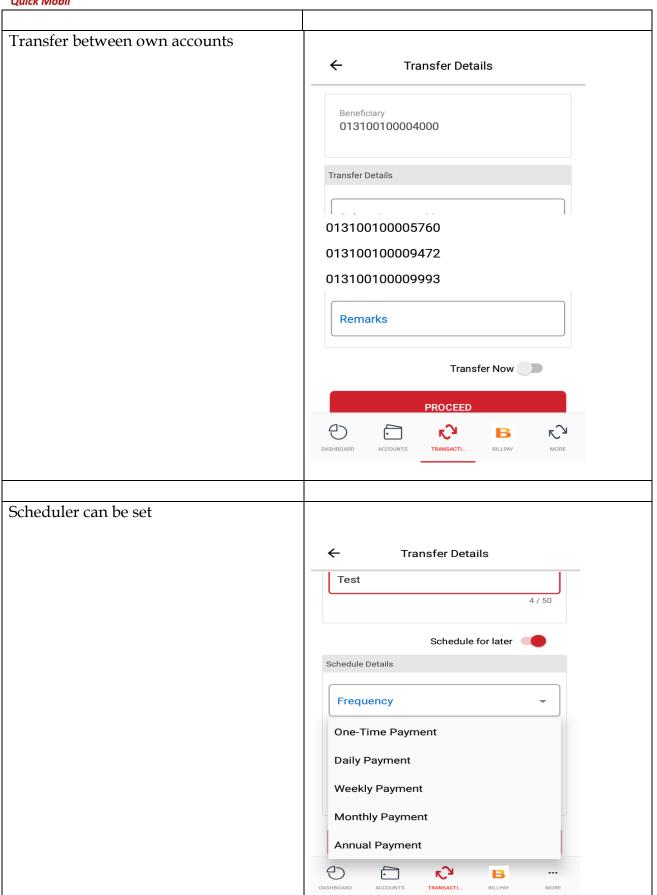






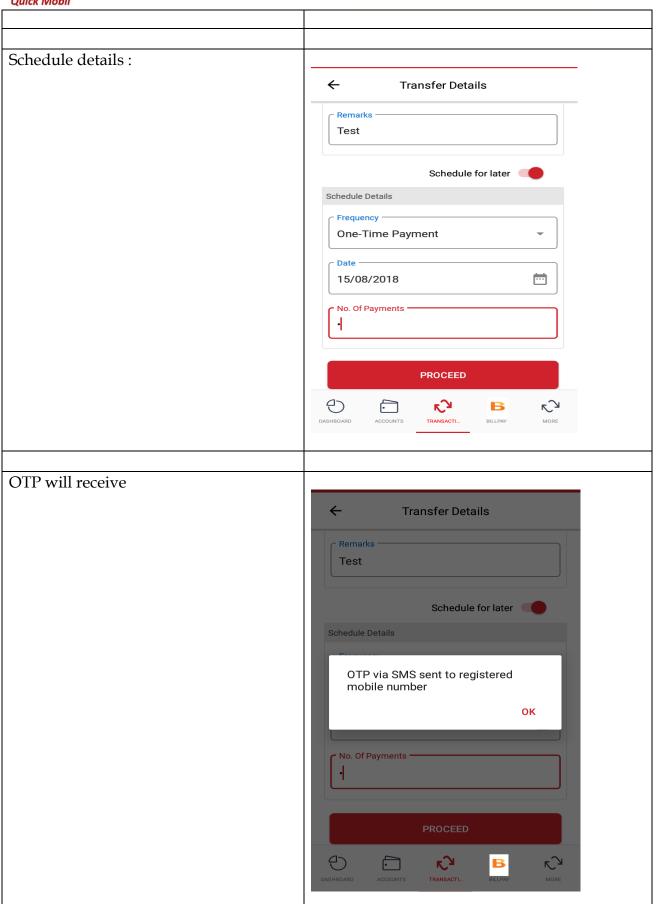






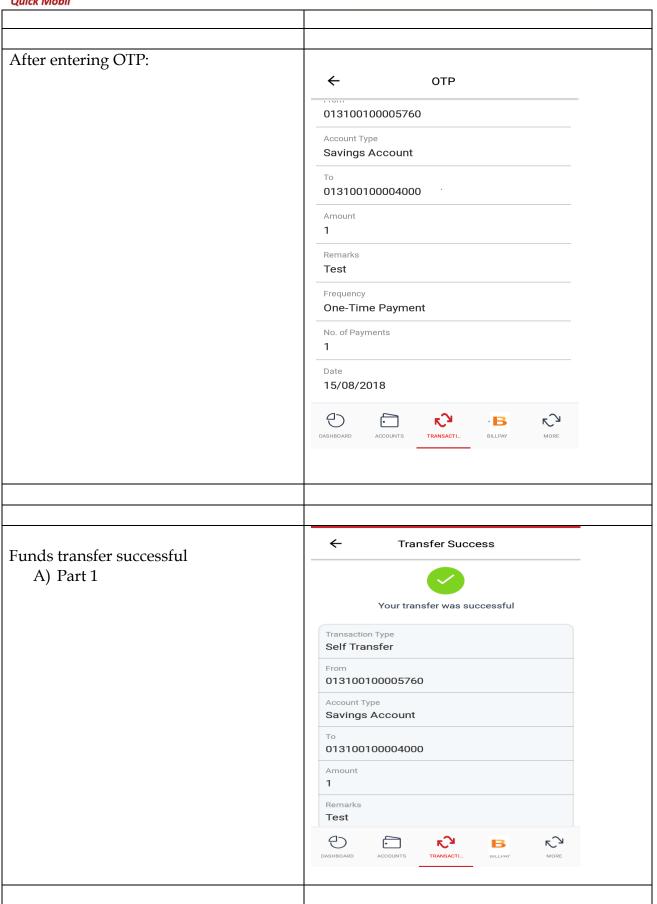






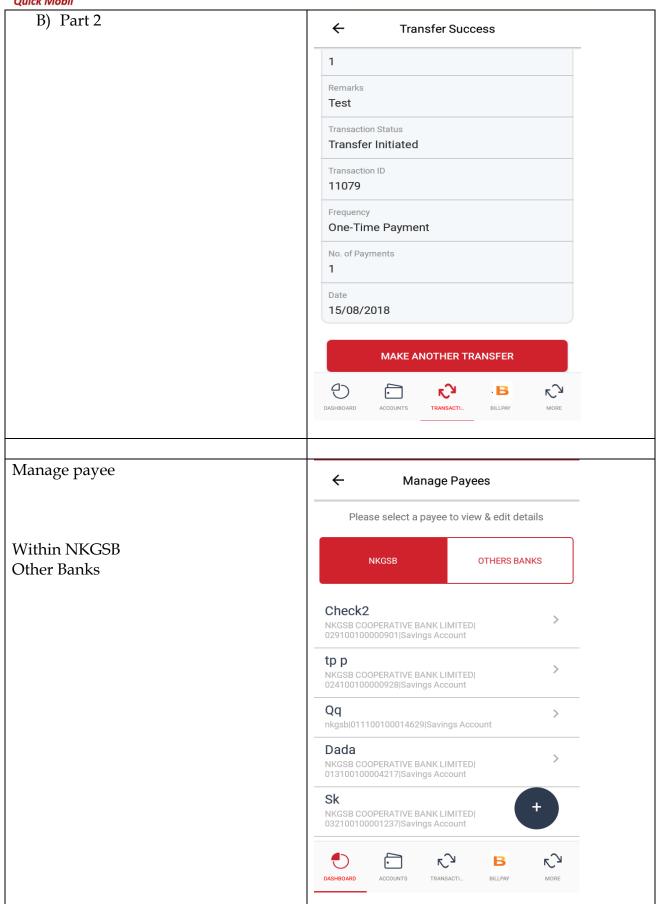






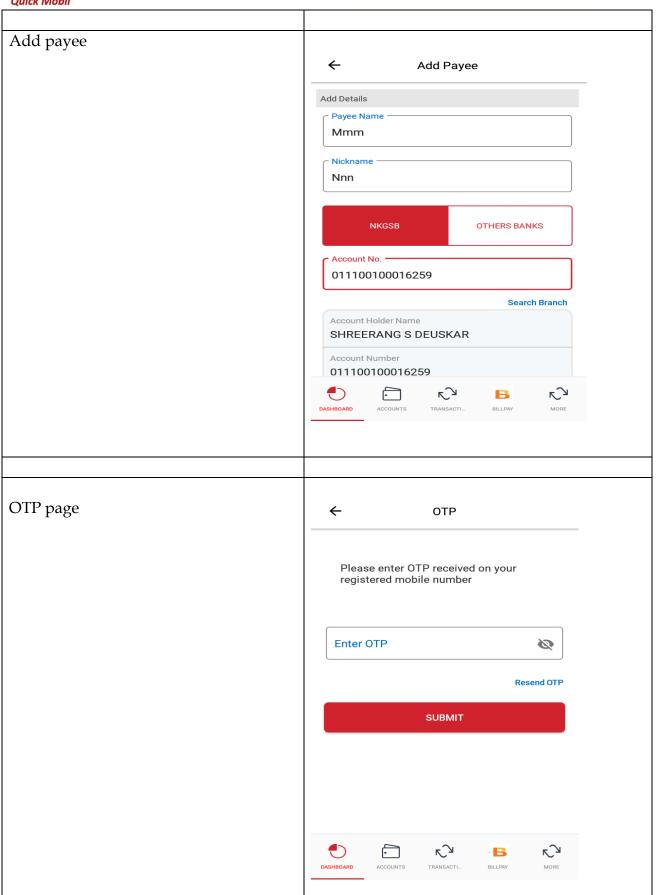






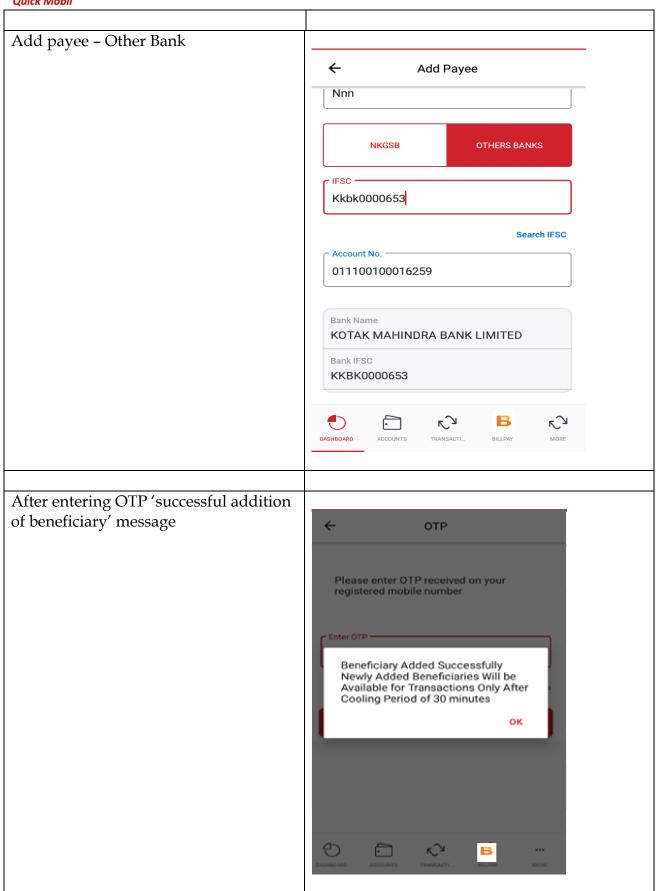






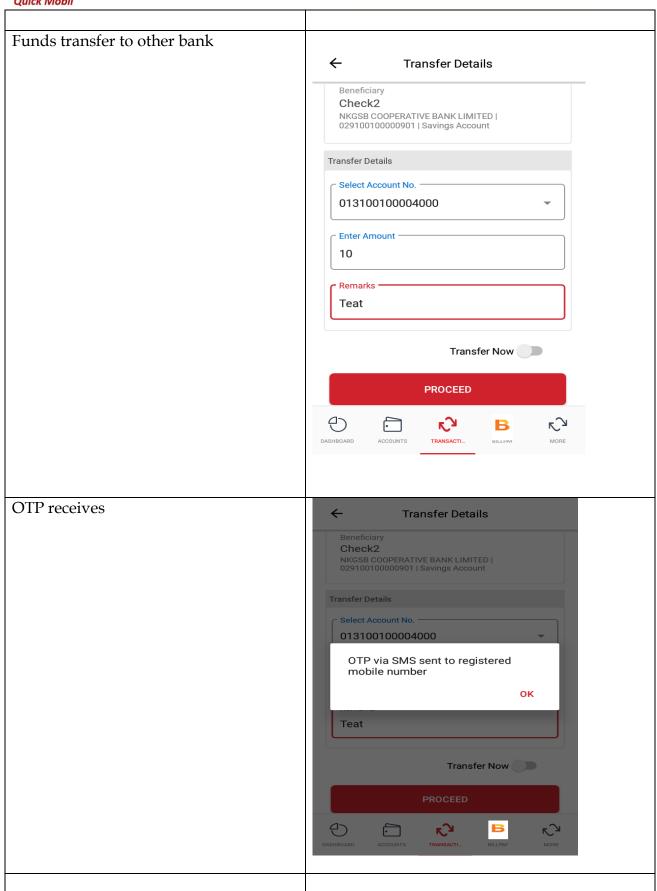






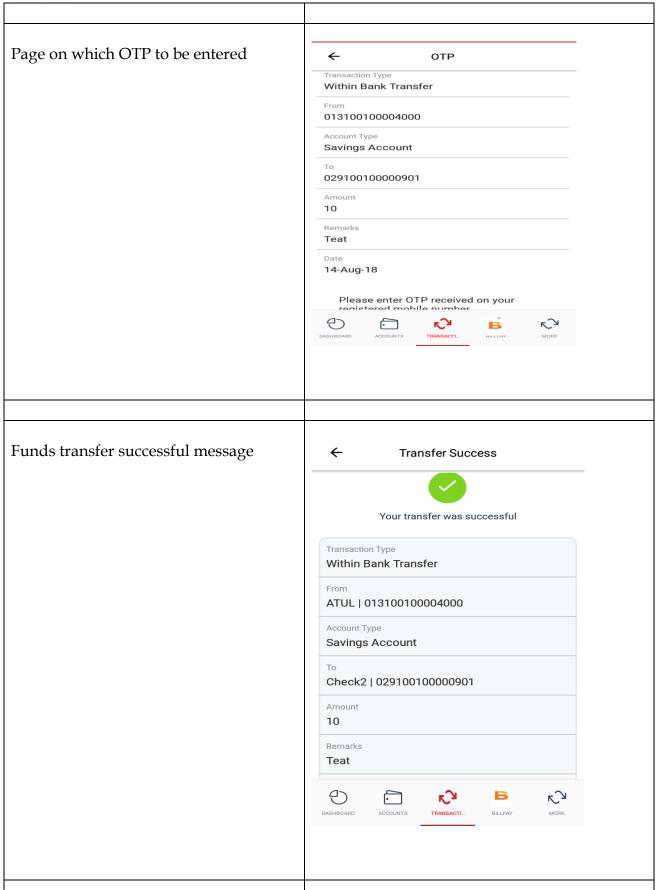






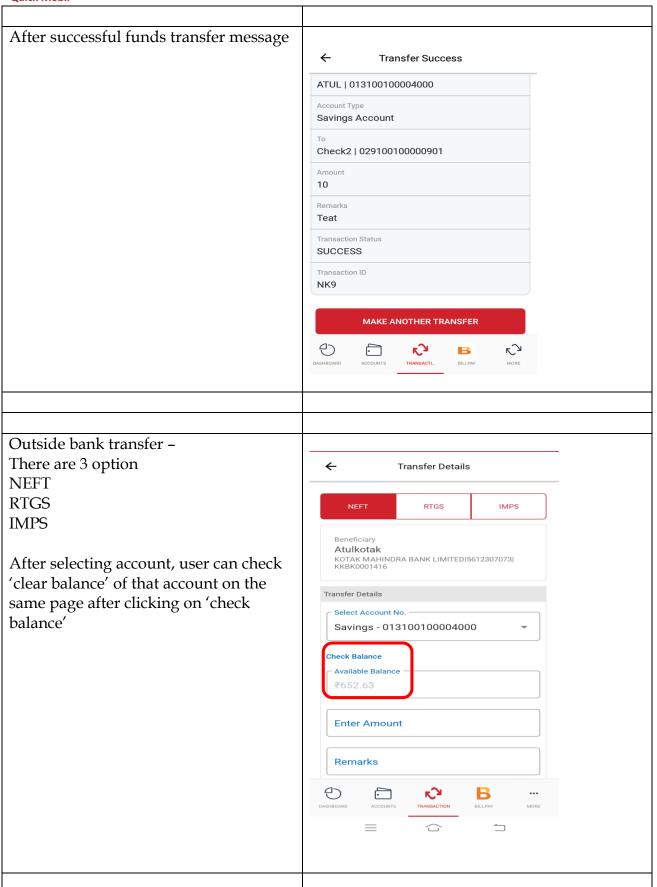






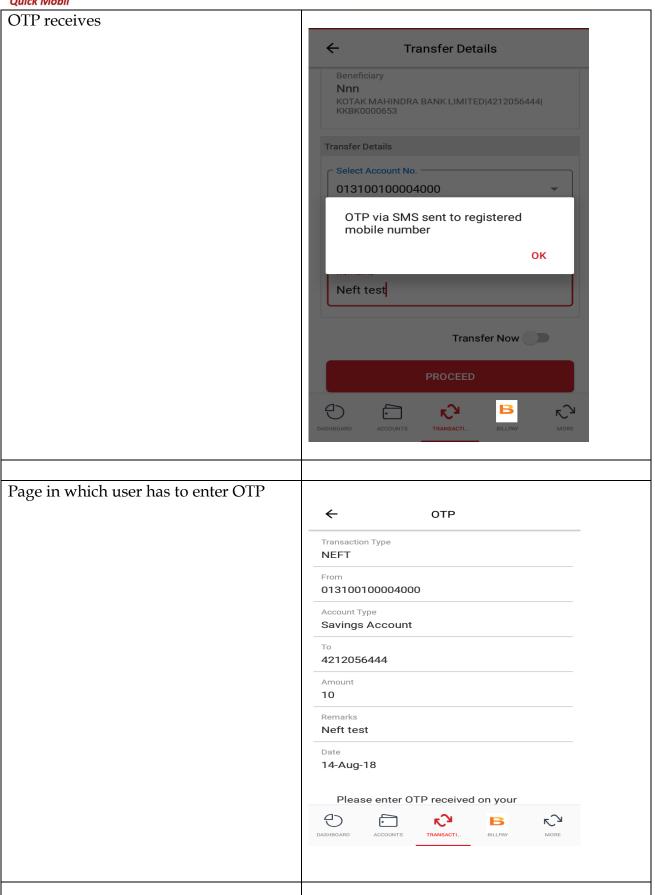






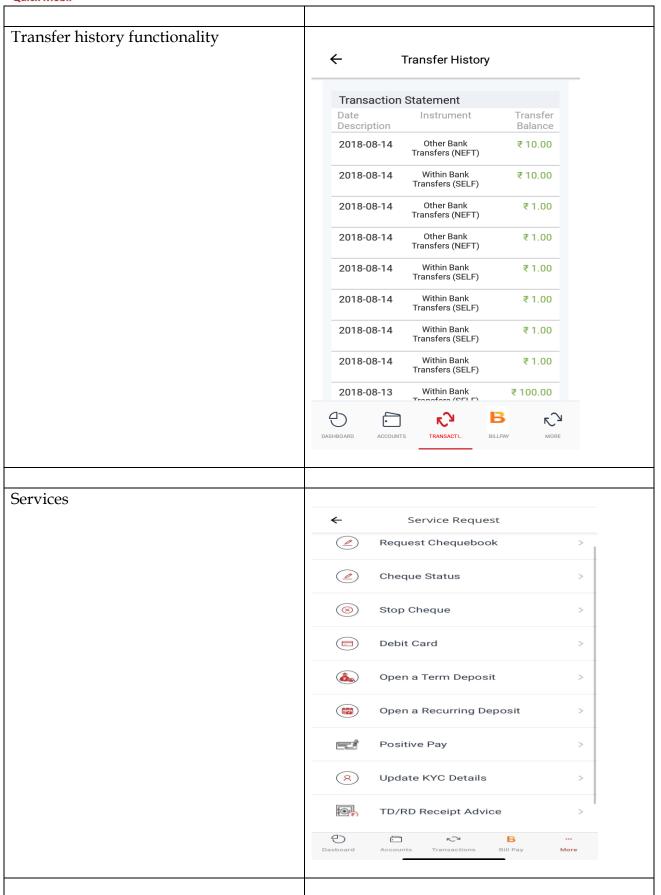






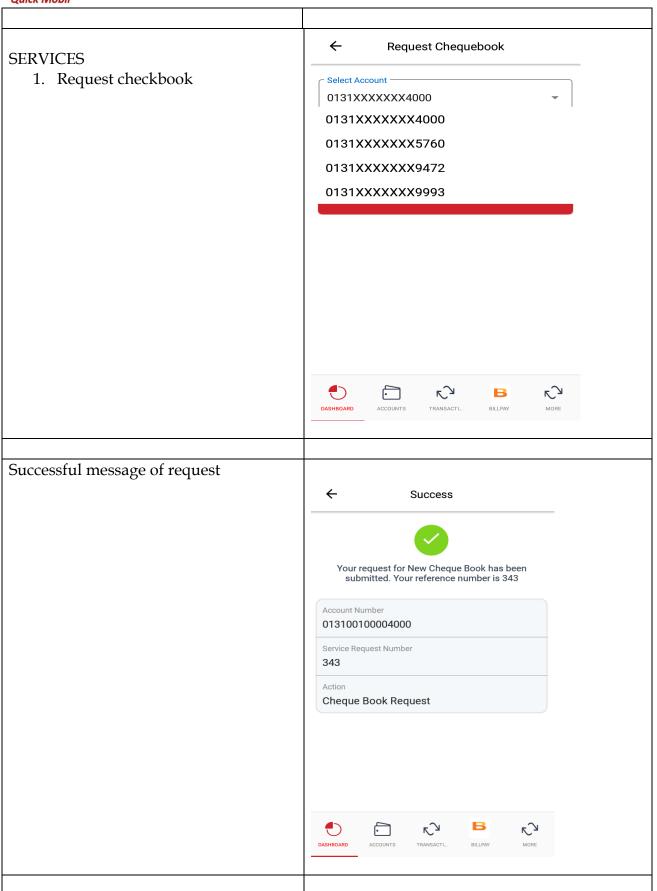






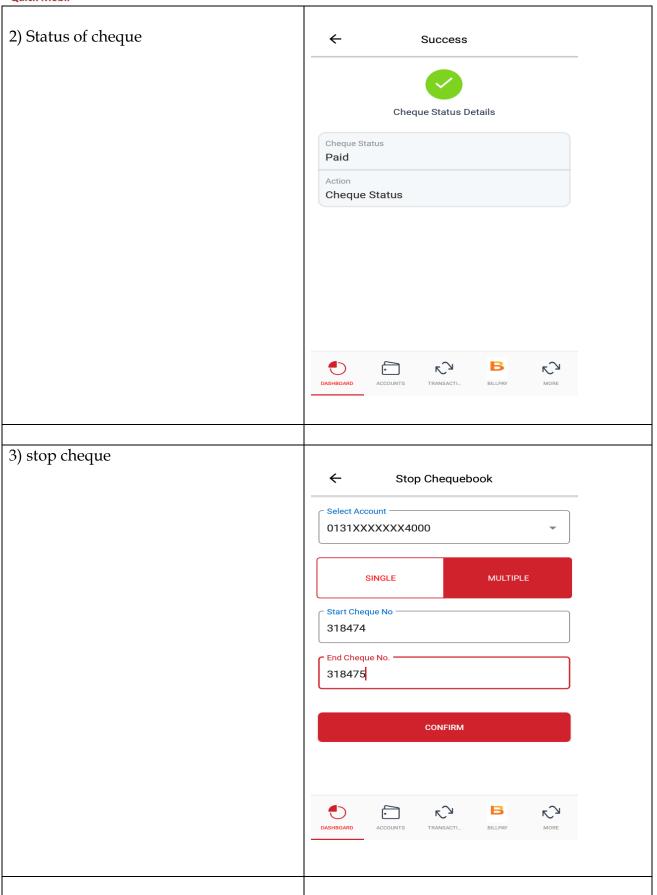
















If cheque is already paid then it can not  $\leftarrow$ Stop Chequebook be stopped 0131XXXXXXX4000 SINGLE Cheque is already paid cannot be stopped. ΟK If cheque is already stopped then.... Stop Chequebook 0131XXXXXXX4000 SINGLE Cheque is already stopped.

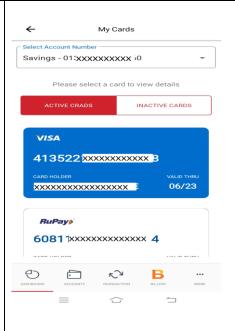




## 4) Card Management

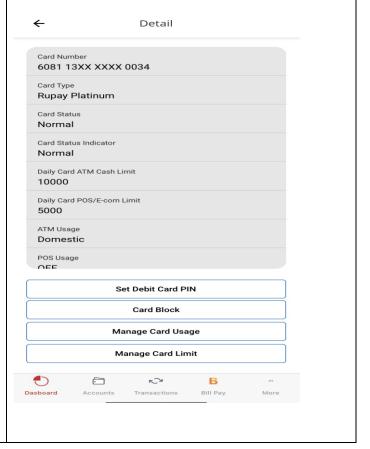
After selecting 'card' icon, and selecting the account from drop down user can see the linked cards (RuPay as well as VISA)

Inactive cards are those cards (New, renewed) of which 'Green PIN' is yet to be done



After selecting specific card user will get this screen, default information

- 1. Green Pin
- 2. Card status
- 3. Daily card ATM cash limit
- 4. Daily POS/E-com limit
- 5. ATM usage
- 6. POS usage
- 7. E-com usage







A) Green Pin
Tap on Set Debit Card Pin and
customer will see the screen
aside. Enter expiry date and CVV
(printed on backside of physical
card)

Card Verification

Please select nominee details to proceed

Card Exipre Date (MMYY)

Card CVV Number

PROCEED

B) Once CVV and Expiry date of the card entered, OTP enter screen will be populated.
Simultaneously One time password (OTP) will be received at customer's registered mobile number.

Authenticate

Please enter OTP received on your registered mobile number

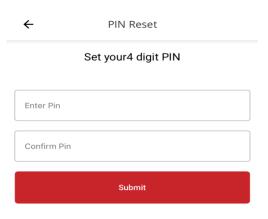
Enter OTP

Submit

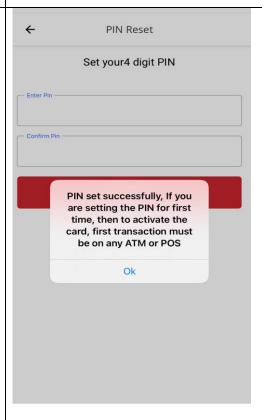




Once OTP entered and submitted, next screen will be enter and re enter ATM PIN. Customer to enter and re-enter PIN for his/her desire and tap on submit for PIN set



Once entered as well as re entered pin (which is similar with each other) are submitted aside screen will be populated with successful PIN set confirmation.



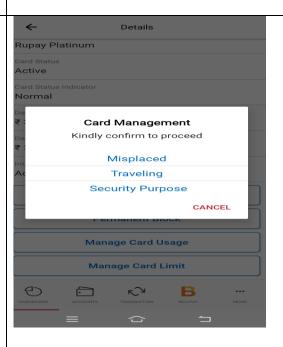




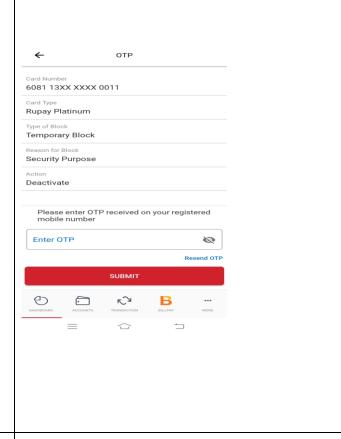
#### B) Card block

After selecting card block option, user can block his card either 'Temporary' or 'Permanently'

Please note: Only 'Temporary blocked card' can be activated by user and 'Permanently blocked can not be activated, need to apply fresh

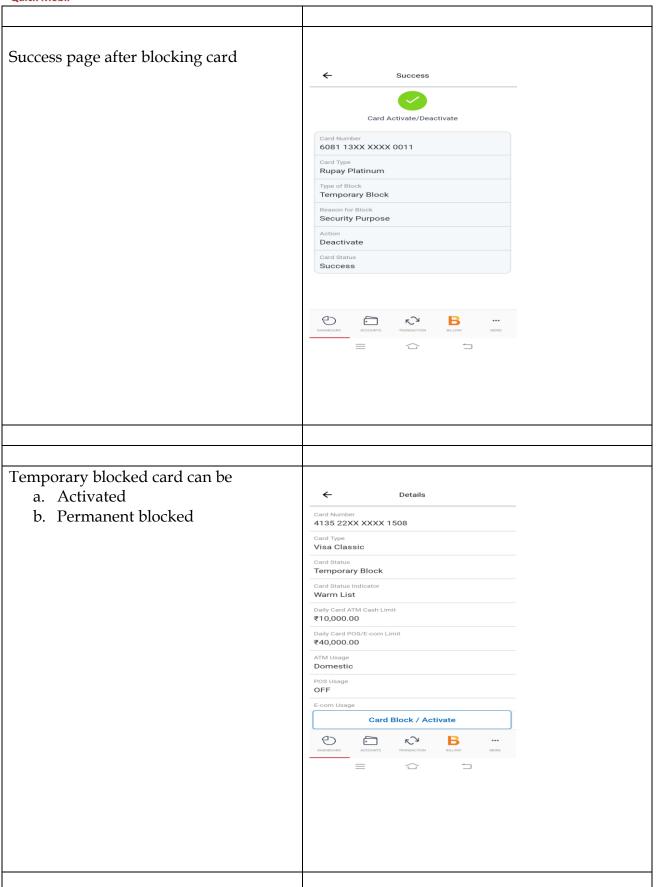


### OTP page









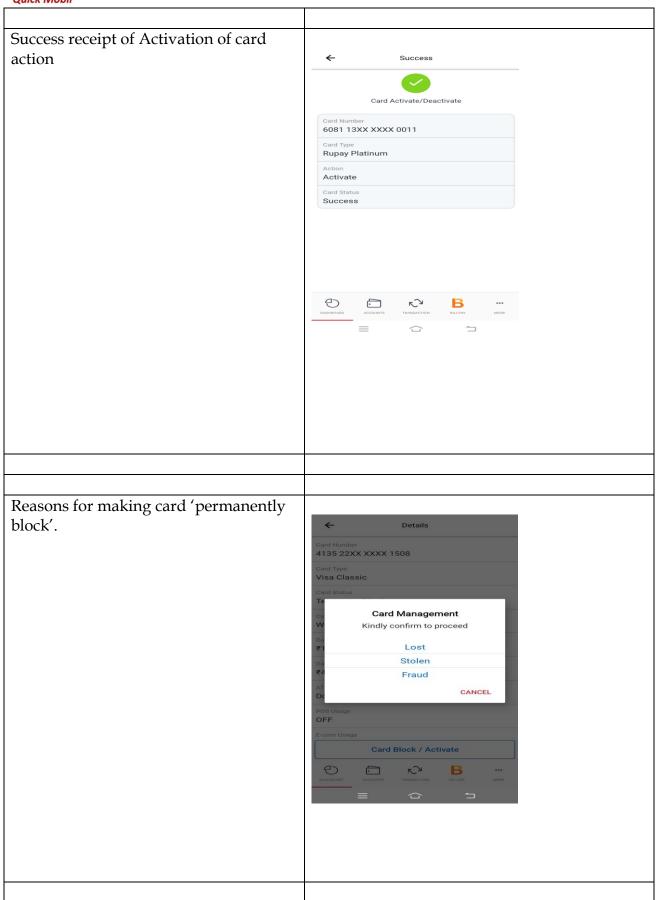




User can activate ONLY 'temporary blocked' card on its own. Visa Classic Card Management Kindly confirm to proceed Activate Permanent Block CANCEL Card Block / Activate OTP screen OTP 6081 13XX XXXX 0011 Rupay Platinum Activate Please enter OTP received on your registered mobile number Enter OTP Ø,





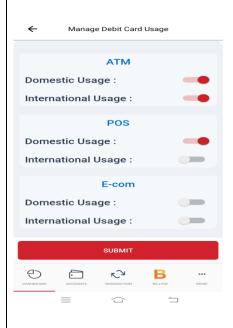




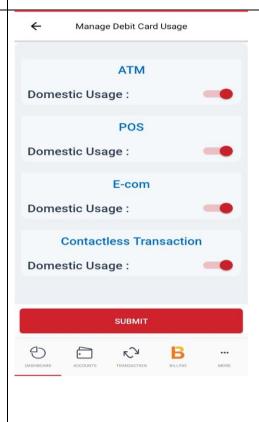


### A) Manage card usage

For VISA card user can see this screen For RuPay card for ATM, POS and Ecom, only Domestic usage is available

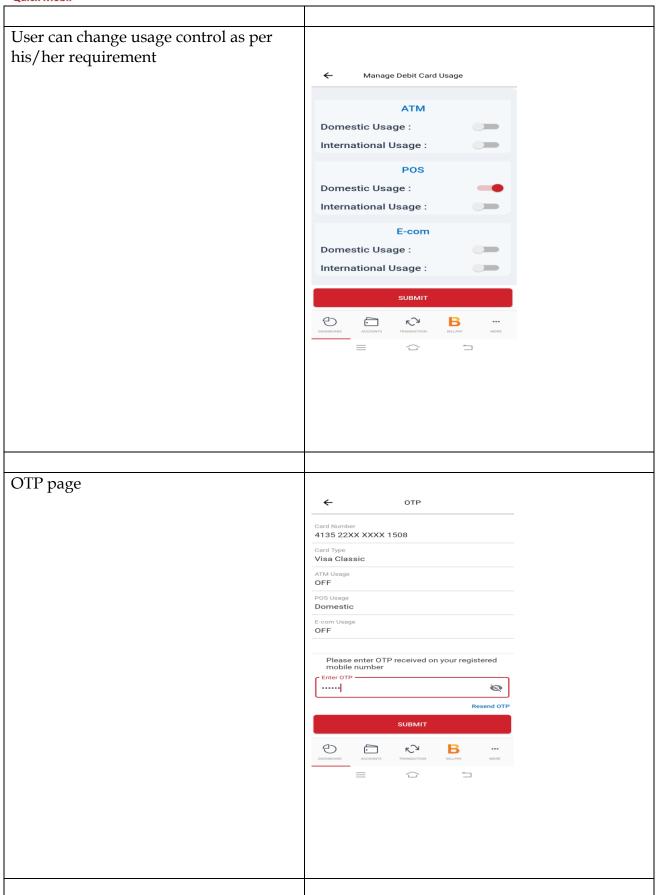


# For RuPay Contactless card ,additional Contactless POS usage is available













## Success Success page Manage Card Usage 4135 22XX XXXX 1508 Visa Classic Success OFF Domestic OFF B) Manage Debit card limit ← Manage Debit Card Limit ATM User can set his 'Daily ATM cash Limit' Current Limit : ₹ 14000 or/and combined 'POS/E-com limit' New Limit :₹ 1400 Please note: ATM limit can be POS / E-com multiple of 100 (min. Rs.100/-) Current Limit : POS/E-com limit can be min. Re.1/-New Limit :₹ 4900 $\sim$

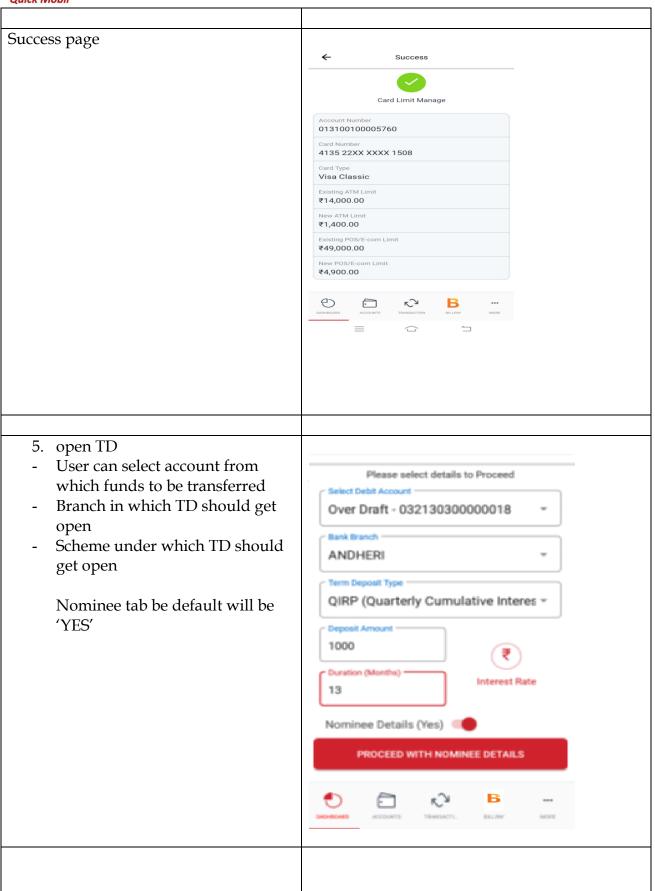




 $\leftarrow$ Manage Debit Card Limit For Rupay Contactless Debit card **ATM** User can set separate contactless POS Current Limit: ₹ 20000 limit New Limit :₹ 1000 Please note: POS/E-com limit can be min. Re.1/-POS / E-com Current Limit : ₹ 100000 New Limit :₹ 2000 **Contactless Transaction** Current Limit : ₹ 10000 New Limit :₹ 3000 SUBMIT OTP page User can see **→** Earlier limit 4135 22XX XXXX 1508 → New limit set by user Visa Classic ₹14,000.00 ₹1,400.00 ₹49,000.00 Please enter OTP received on your registered mobile number

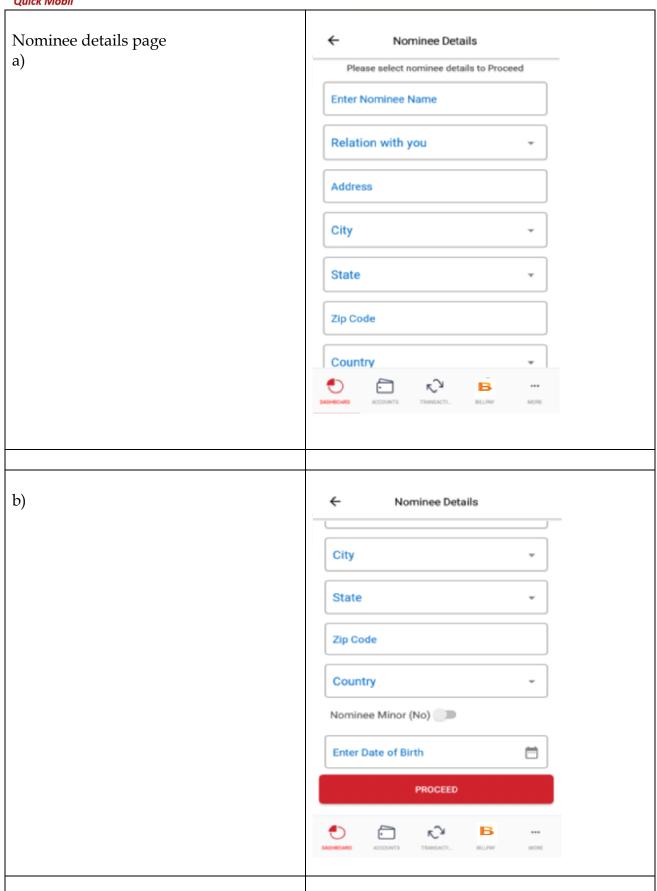






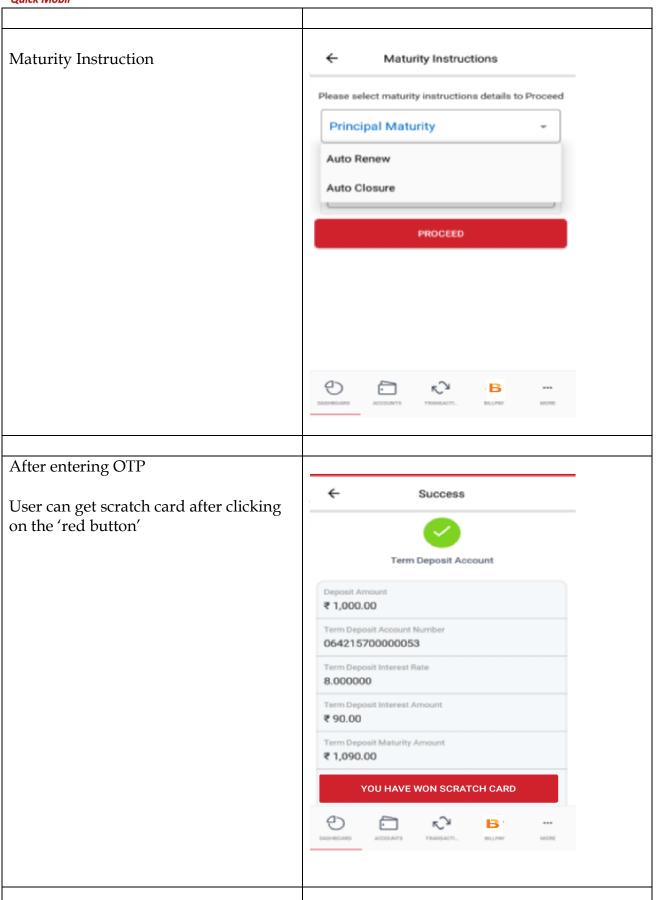






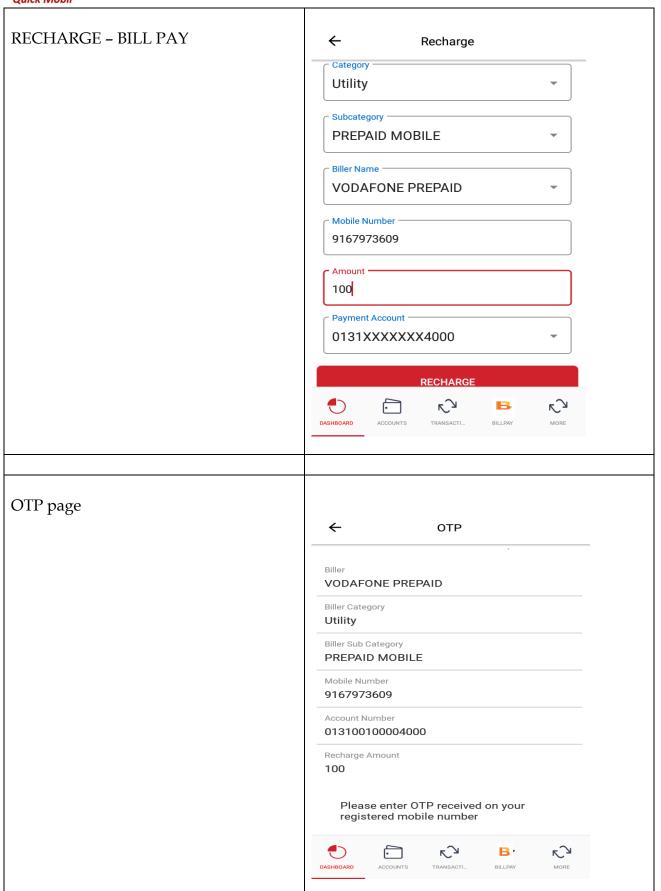






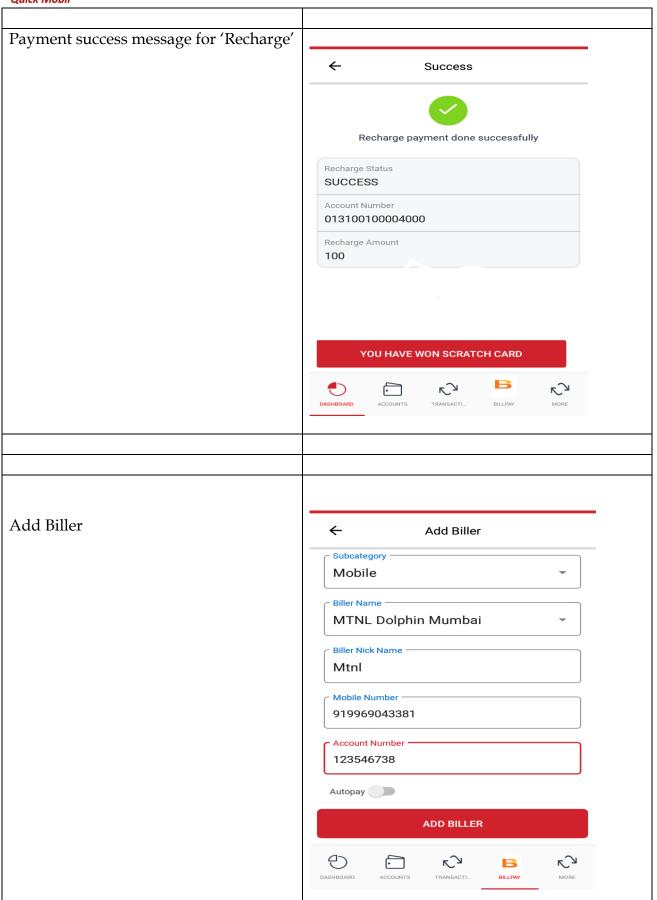






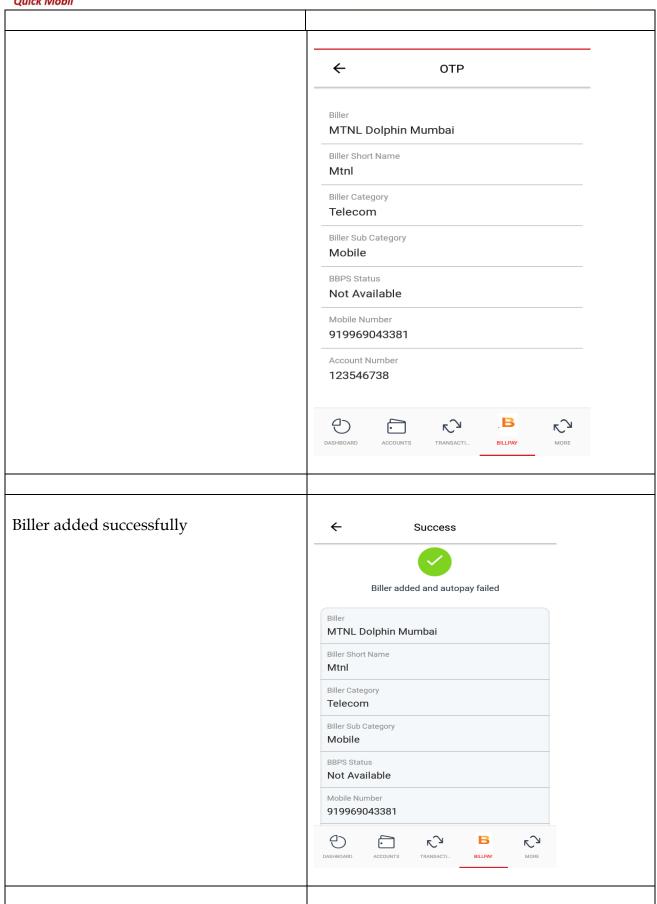






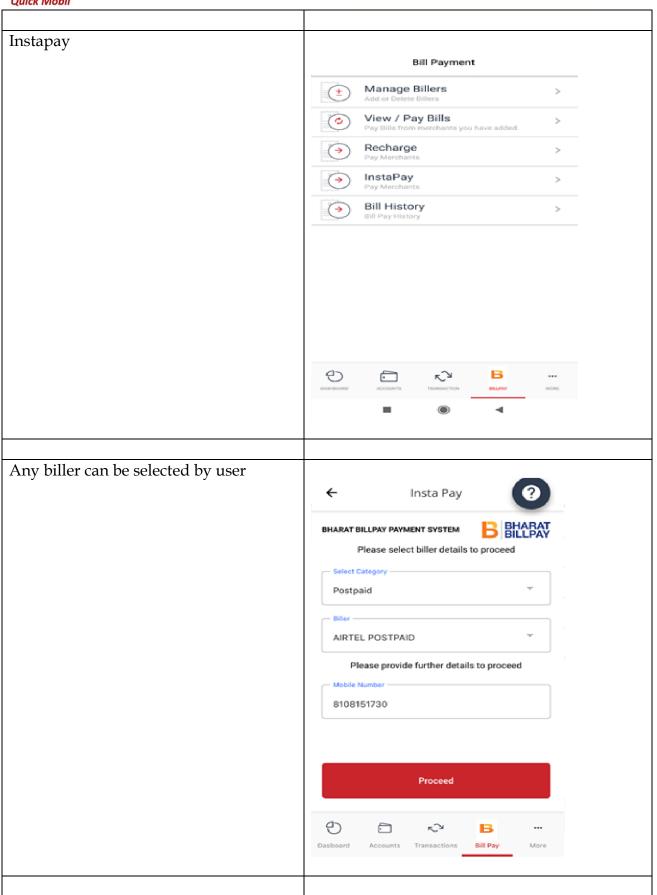












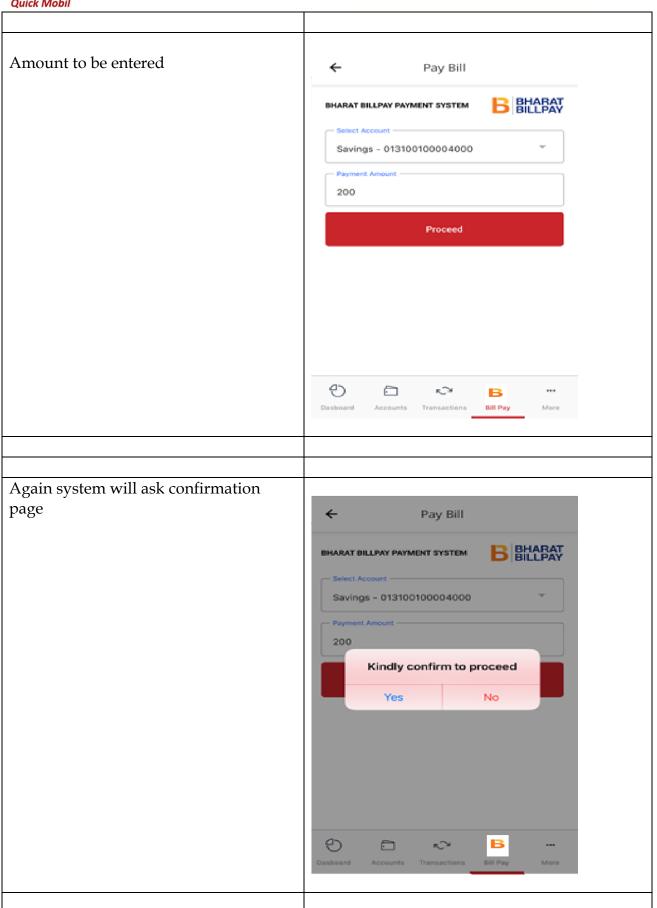




Before making payment system shows AIRTEL POSTPAID details of the billers BHARAT BILLPAY PAYMENT SYSTEM BHARAT BILLPAY AIRTEL POSTPAID Bill Amount Biller Short Name AIRTEL POSTPAID NA Bill Due Date Customer ID 206734 Make Payment User has to select the account through which he/she wants to debit and pay  $\leftarrow$ Pay Bill BHARAT BILLPAY PAYMENT SYSTEM Select Account -Payment Amount Proceed Cancel Done Savings - 013100100004000 Savings - 013100100009993 Savings - 013100100009472

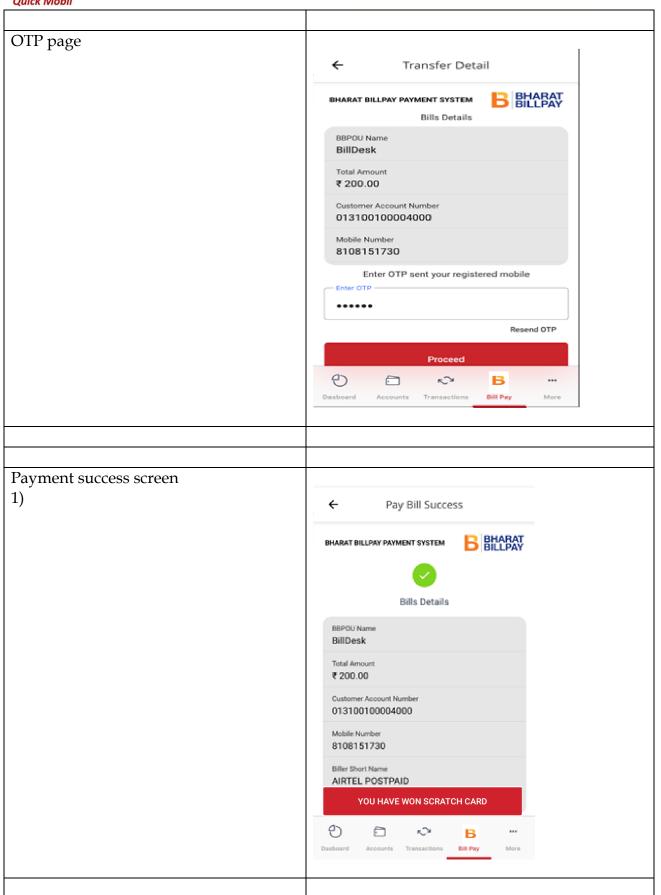






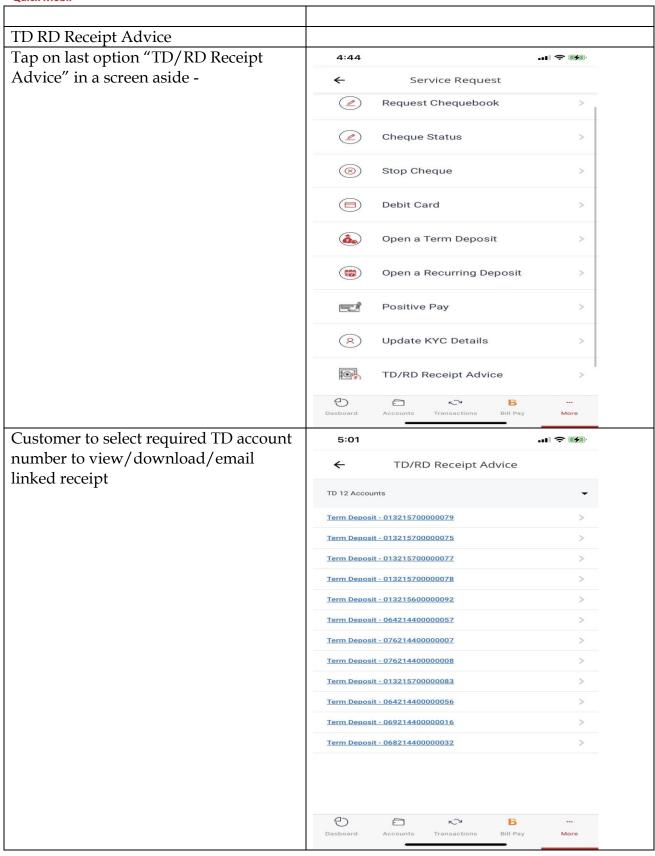












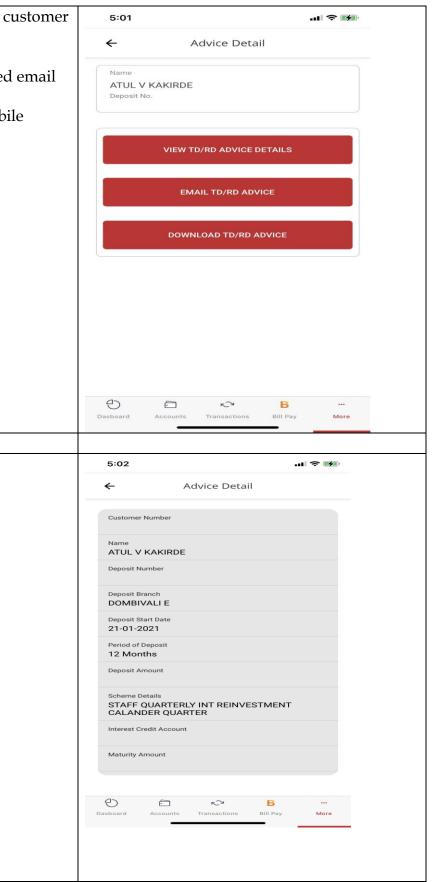




Once account number selected customer will view 3 options

- 1.To view TD/RD with details
- 2. To email TD/RD on registered email ID
- 3.To download TD/RD on mobile handset

View TD/RD Advice Details



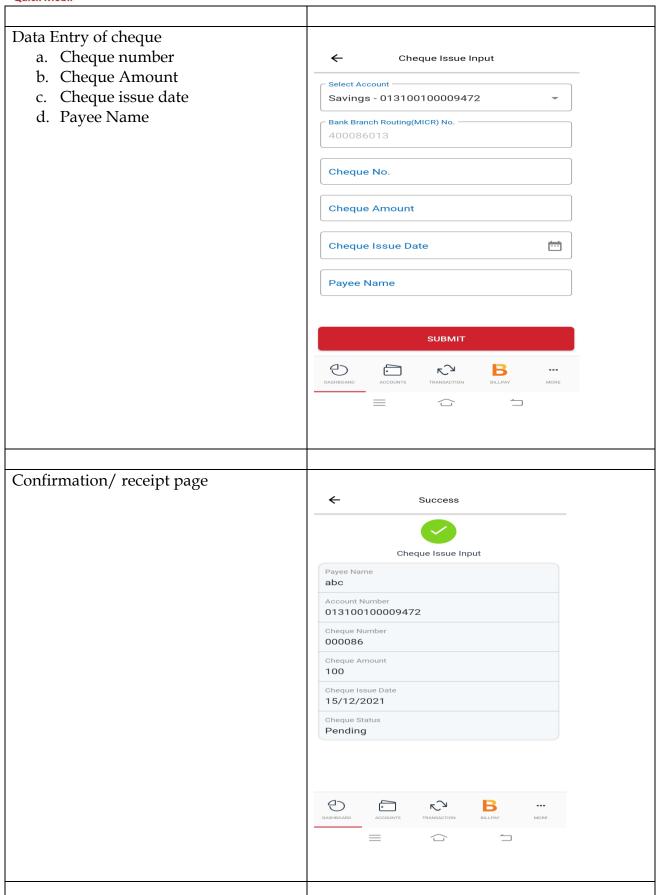




### Email TD/RD ADVICE .dl 🗢 😘 5:02 Advice Detail ATUL V KAKIRDE 013215700000079 Deposit Account advice PDF has been sent to your registered Email ID Ok Accounts Transactions Bill Pay Positive Pay 46.11 36.11 3:27 On Dash Board NKGSB Co-operative Bank Ltd. MANY-SIGHE SUPPLIANCE STREET Welcome, ATUL VASANT KAKIRDE Last Login: 05-Apr-2022 11:07:11 8 2 Profile Reward Points ... Ĉ, Open TD Open RD E 0 Operative (4 Accounts) ₹99,65,33,969.78 ₹48,000.00

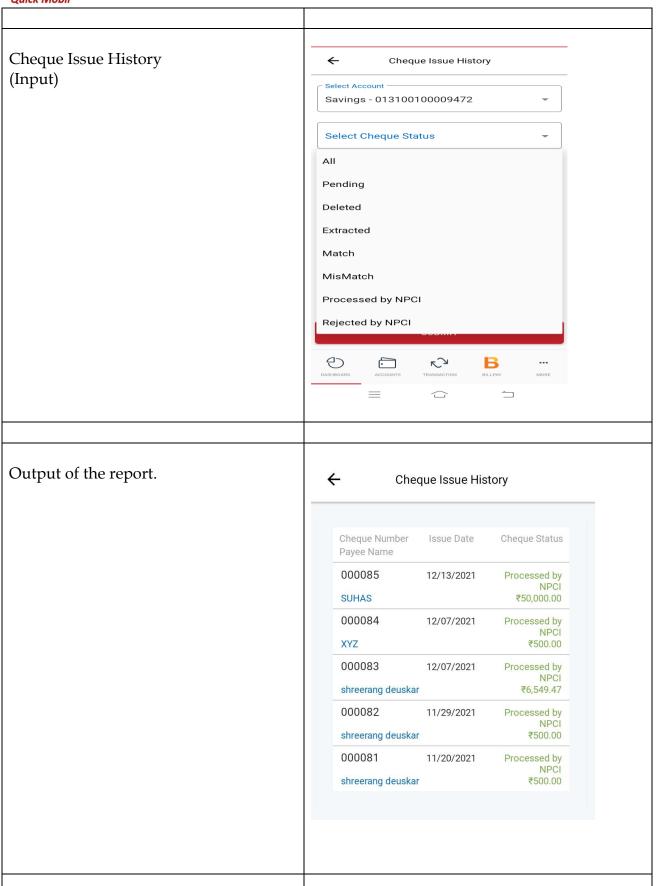
















### EMI Payment - Dashboard NKGSB Co-operative Amount transfer to within bank loan Welcome, ATUL VASANT KAKIRDE Last Login: 05-Apr-2022 11:07:11 account Profile IMPS Reward Points Profile Onen TD .. E Manage Beneficiaries Recharge PRY Operative (4 Accounts) ₹99,65,33,969.78 ₹48,000.00





# ♥ %% %% ♥ 44% ■□ EMI Payment Fund Tranfer to Loan account Please select details to Proceed 002300400000809 Savings - 013100100004000 PROCEED OTP Page 46 36 3:29 OTP $\leftarrow$ From Account 013100100004000 002300400000809 Transfer Amount 200 Please enter OTP received on your registered mobile number Enter OTP 0 Resend OTP SUBMIT





Fund Transfer Successful Message 46 a 36 a 3:36 ■ © yoh 2.80 ♠ 44% ■  $\leftarrow$ Success Loan Accounts Transfer Details From Account 013100100004000 002300400000809 Transfer Amount 200 Fund transfer Receipt Transfer Status (within Bank and outside Bank) User can share a receipt after successful fund transfer to the beneficiary via Transaction Status whatsapp, email, etc. NKGSB Co-operative Bank Ltd. (MAIS-State School and Surrey ATUL | 0131XXXXXXX4000 Account Type Savings Test22 | 0241XXXXXXXX0044 Amount ₹10.00 MB/WB/Test22/0241XXXXXXXX0044/test Transaction Status SUCCESS Transaction ID NK2 Make Another Transfer Share Receipt

0

В

Accounts Transactions Bill Pay More